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# Welcome to the Child Development Advisory Service (Portage)



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Aneurin Bevan  
University Health Board

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### Who are the Child Development Advisory Service?

We are a home based service for pre-school children who have developmental delay.

We work together with you and your child using play to promote development.



### What we do

- Visit you and your child at home at a time to suit you
- Link with other services in supporting you
- Use a structured assessment to think about your child's development
- Bring toys and teach you skills and ways of encouraging learning through play
- Help you enjoy time with your child



### What Parents have to Say about the Service -

"Helps remind you that your child is your child and they are amazing."

"Professional and personal relationships are formed– an amazing stepping stone through it all."

"We were sad to see you come– even more sad to see you leave."

"My child gets devoted time and loves it!"



## Your Role

We value you as the most important person to promote your child's development.

Please-

- Be involved in the session and try activities with your child in between sessions
- Involve all people who are important to your child
- Ask neighbours and friends to avoid calling during sessions, turn off the TV or radio and leave animals in another room so we can focus on what your child needs
- Avoid smoking when we are in the room



## Frequently Asked Questions (FAQs)



### What if I am unable to make an appointment?

Please contact us as soon as possible. Please ring our main office on 01633 436996 if you are unable to attend an appointment.

### What if I forget an appointment?

Just contact us on 01633 436996 to let us know. If two sessions in a row are missed without explanation then unfortunately we will have to discharge your child from the service. This allows us to work with another family who are waiting to be seen.



### What if my child is unwell/ill?

If your child is unwell, or you think they, or any close family member may have a contagious illness, please contact us to cancel your appointment.



## K.I.S.S (Knowledge, Information, Support and Signposting) Group

This is our parent forum who advise us on service development. Please contact us if you would like to be involved in the group.





The Child Development Advisory Service (also referred to as Portage) is part of the Child and Family Psychology and Therapies Service



Please ask us if you have any questions and if we don't know the answer we will try to find out for you!

**Contact Numbers**

Central Base/Torfaen - 01633 436996  
Blaenau Gwent/North Monmouthshire- 01873 732712  
Caerphilly- 02920 867447  
Newport/South Monmouthshire– 01633 748058



**Website–**

<http://www.wales.nhs.uk/sitesplus/866/page/57379>