





# The Occupational Therapy Children's & Young People's Service



## WHY IS OUR SERVICE CHANGING?






-  Currently parents need to rely on a professional to make a referral
-  Inconsistency in the quality of referral information
-  No platform to share useful information & resources with our communities
-  To keep abreast of service delivery models in line with best practice & local & national guidance

## OUR MISSION STATEMENT

Enabling families, children and young people to have access to occupational therapy at the time that is most meaningful to them, with support & intervention being accessible and delivered in a way that empowers those most proximal to the child.



## WHAT WILL CHANGE

-  Accessible digital resources to support children, young people, families, health, social care & education professionals.
-  Direct access to an Occupational Therapist via an advice line for children, young people, families & professionals at the time that is most meaningful to them.
-  Paper referrals are no longer required.
-  Placing greater emphasis on prevention, early intervention, self-management & empowerment.
-  Offering a designated professional advice line where Occupational Therapists will provide consultancy support to professionals for general enquiries.



## HOW TO ACCESS OUR SERVICE

### WHERE TO FIND INFORMATION, ADVICE & SUPPORT

- 1** **COMING SOON**  
In the first instance please encourage the person who is most concerned to access the resources on our web site:



- 2** **ADVICE LINE**  
If the person most concerned has not found the answer to their query or if they have tried the ideas suggested for a few weeks and continue to have concerns, we ask that they arrange to speak to an Occupational Therapist by booking an advice line slot on the below number:

 **0330 024 9301**

- 3** **PROFESSIONAL GENERAL ENQUIRY LINE**





**MONDAYS 13:00-14:00**  
**WEDNESDAYS 15:00-16:00**  
**THURSDAYS 09:00 - 10:00**  
As a professional if you have a general query please contact the below number:

 **0300 303 4096**

# Y Gwasanaeth Therapi Galwedigaethol i Blant a Phobl Ifanc



## PAM MAE EIN GWASANAETH YN NEWID?






-  Ar hyn o bryd, mae'n rhaid i rieni ddibynnu ar weithiwr proffesiynol i wneud atgyfeiriad
-  Anghysondeb o ran ansawdd y wybodaeth atgyfeirio
-  Dim plattform ar gael i rannu gwybodaeth ac adnoddau defnyddiol gyda'n cymunedau.
-  Cael y wybodaeth ddiweddaraf am fodolau darparu, gan lynu wrth yr arferion gorau a chanllawiau lleol a chenedlaethol.

## EIN CENHADAETH

Galluogi teuluoedd, plant a phobl ifanc i gael therapi galwedigaethol ar yr adeg fwyaf ystyrlon iddyn nhw, gyda chymorth ac ymyriadau ar gael yn rhwydd ac yn cael eu darparu mewn ffordd sy'n grymuso'r rhai agosaf at y plentyn.



## BETH FYDD YN NEWID?

-  Adnoddau digidol hygyrch i gefnogi plant, pobl ifanc, teuluoedd, a gweithwyr proffesiynol iechyd, gofal cymdeithasol ac addysg.
-  Therapydd Galwedigaethol ar gael yn uniongyrchol drwy linell gyngor ar gyfer plant, pobl ifanc, teuluoedd a gweithwyr proffesiynol ar yr adeg fwyaf ystyrlon iddyn nhw.
-  Nid oes angen atgyfeiriad ar bapur erbyn hyn.
-  Rhoi mwy o bwyslais ar atal, ymyrryd yn gynnar, hunan-reoli a grymuso.
-  Cynnig llinell gyngor broffesiynol, bwrpasol lle bydd Therapyddion Galwedigaethol yn darparu cefnogaeth ymgynghorol i weithwyr proffesiynol ar gyfer ymholiadau cyffredinol.



## SUT I GAEL GAFael AR EIN GWASANAETH

### 1 BLE I DDOD O HYD I WYBODAETH, CYNGOR A CHYMORTH

#### I DDOD YN FUAN

Yn y lle cyntaf, anogwch y prif unigolyn cysylltiedig i edrych ar yr adnoddau ar ein gwefan:



### 2 LLINELL GYNGOR

Os nad yw'r prif unigolyn cysylltiedig wedi dod o hyd i'r ateb i'w cwestiwn, neu os ydynt wedi rhoi cynnig ar yr awgrymiadau am ychydig o wythnosau ac yn dal i fod â phryderon, gofynnwn iddynt drefnu i siarad gyda Therapydd Galwedigaethol drwy ffonio'r rhif isod i gael slot llinell gyngor:



**0330 024 9301**

### 3 LLINELL BROFFESIYNOL YMHOLIADAU CYFFREDINOL

**DYDD LLUN 13:00-14:00**

**DYDD MERCHER 15:00-16:00**

**DYDD IAU 09:00 - 10:00**

Fel gweithiwr proffesiynol, os oes gennych ymholiad cyffredinol, ffoniwch y rhif isod:



**0300 303 4096**