



# Emergency Hospital Services

The way that we provide healthcare in Gwent is changing

On 17th November 2020 the new Grange University Hospital will open to provide Critical and Specialist Care to every resident living in Gwent and South Powys.

The new hospital will provide a centre of excellence to treat our seriously ill patients, or those with significant injuries, and will be the designated trauma unit for our area.

**The hospital will open ahead of schedule in November 2020 to help us respond to winter pressures and a potential second wave of COVID-19.**


In the past, the Royal Gwent and Nevill Hall hospitals have provided emergency medical services – but from November 2020 these will be centralised at The Grange University Hospital to ensure the very highest standard of care is provided to local people.

## SERIOUS ILLNESS / INJURY

You will be seen at the newly built Grange University Hospital

## MINOR INJURY

You will be seen at one of our four Minor Injury Units in Gwent – not at The Grange University Hospital



The A&E Departments at the Royal Gwent and Nevill Hall hospitals will change, as they will no longer have the full range of back up services to support a full Emergency Department. These will become **Minor Injury Units** led by Emergency Nurse Practitioners, operating 24 hours-a-day and 7 days-a-week (*please see the information leaflets on these hospitals for more information*).

Call 999 or go to The Grange University Hospital if you have a serious illness or injury, including:

- severe breathing difficulties,
- severe pain or bleeding,
- chest pain or a suspected stroke,
- serious trauma injuries (eg. from a car crash)

If it is not a life-threatening emergency and you are unsure of where to go, please call 111 for help and advice.



## Getting you the right care

In an emergency, patients who need to be treated by a specialist team will go directly to The Grange University Hospital, where the highest levels of care and diagnostic support will be available 24 hours a day, 7 days a week.

Some patients referred by their GP will be able to be treated closer to home in your local hospital. If your health deteriorates whilst you are being treated at any of our hospitals and you need access to the specialists or critical care provided at The Grange University Hospital, we will transfer you there via our dedicated patient transport service.

## Where will I go for Emergency (A&E) Treatment?

### If you have a serious injury or illness

From 17th November 2020 when the new hospital opens, if you have a life-threatening injury or illness, you need to call 999 immediately or attend The Grange University Hospital directly.

### If you have a minor injury and attend a Minor Injury Unit

An assessment would be made by an Emergency Nurse Practitioner at the Royal Gwent Hospital (Newport), Nevill Hall Hospital (Abergavenny), Ysbyty Ystrad Fawr (Ystrad Mynach), or Ysbyty Aneurin Bevan (Ebbw Vale). We expect that the majority of injuries will be safely treated at our Minor Injury Units, but some injuries will be more serious and in this case patients will be transferred to The Grange University Hospital for specialist care.

### If you have a minor injury or illness and attend The Grange University Hospital

If a patient attends with a minor injury or illness then they will be safely redirected to one of our other hospitals, or back to their GP. If a patient is critically ill or injured and arrives by other means than an ambulance, they will still be seen and assessed.

If you are unsure whether or not you should visit a Minor Injury Unit, please call 111 for help and advice.

## Choose the right service in an emergency

After The Grange University Hospital opens, if you attend Royal Gwent, Nevill Hall or any of our other hospitals and you have a life threatening injury or illness, you will be transferred to the new hospital.

To avoid any potential delay to your treatment, if you have a life threatening illness or serious injury, please call 999 or go straight to The Grange University Hospital where you will receive specialist care and treatment.

For more information, visit [abuhb.nhs.wales](http://abuhb.nhs.wales).

Keep up to date and ask us questions by following us:



@AneurinBevanUHB



/AneurinBevanHealthBoard