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Gwybodaeth ddiweddaraf am Dyfodol Clinigol Clinical Futures Update



Newyddion i'ch cymuned News for your Community

13/11/2020

Welcome to a **special edition** of our newsletter! We know that it isn't quite due to reach you just yet, but with less than a week to go before The Grange University Hospital opens its doors to patients on Tuesday 17th November 2020, we thought we'd answer some of the **frequently asked questions** that we are receiving from local people. We would be extremely grateful if you could circulate the information and website links in this update to help spread these important messages as far and wide as we can to our communities in Gwent.

"When would I need to go to the Emergency Department at The Grange?"



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From 17th November 2020 when the new Grange University Hospital in Cwmbran opens, if you have a life-threatening injury or illness, you need to call 999 immediately or attend The Grange University Hospital Emergency Department directly.

Life-threatening injuries and serious illnesses include:

- Severe breathing difficulties,
- Severe pain or bleeding,
- Chest pain or a suspected stroke
- Serious trauma injuries

If it is not a life-threatening emergency and you are unsure of where to go, please call 111 for help and advice.

For further details about Emergency Hospital Services, you can download an information sheet at:

<https://abuhb.nhs.wales/files/clinical-futures/clinical-futures-documents/emergency-hospital-services/>

From 17th November 2020, the Emergency Department will be situated at The Grange University Hospital in Cwmbran.

The Emergency Department at the new hospital will treat life-threatening injuries and serious illnesses. The vast majority of patients who need the Emergency Department at The Grange University Hospital will arrive by ambulance.

Minor Injury Units treat adults and children over one year old, with a wide range of injuries that are not life-threatening. These units are run by experienced teams of highly skilled, specially-trained, emergency nurse practitioners.

To find out more about Emergency Hospital Services and Minor Injury Units, information sheets are available at <https://abuhb.nhs.wales/files/clinical-futures/clinical-futures-documents>



Minor Injury Units treat adults and children over one year old, with a wide range of injuries that are not life-threatening. These units are run by an experienced team of highly skilled, specially-trained, emergency nurse practitioners.

If you are unsure whether or not you should visit a Minor Injury Unit, please call 111 for help and advice.

For further details about Minor Injury Units, you can download an information sheet:

<https://abuhb.nhs.wales/files/clinical-futures/clinical-futures-documents/minor-injury-units/>

Following its opening on 17th November 2020, all consultant-led births will take place at the new Grange University Hospital in Cwmbran. There will also be an additional centre for Midwifery-led births.

Midwifery-led Birth Centres will still be situated at our other hospitals – the Royal Gwent, Nevill Hall, Ysbyty Ystrad Fawr, and Ysbyty Aneurin Bevan.

For further details about the changes in healthcare services, our hospitals and the services they provide, please visit our website at:

<https://abuhb.nhs.wales/clinical-futures/clinical-futures-caring-for-you-and-your-future/>





The Grange University Hospital is situated in Llanfrecha, Cwmbran. It is important to remember that the vast majority of patients who need the Emergency Department at The Grange University Hospital will arrive by ambulance, as it will only care for people needing critical or specialist care.

To ensure the highest standards of care, in emergency situations we need to get people to the right place, first time.

For those who need to visit a loved one at the hospital, there will be direct bus links, 7 days a week from the transport hubs of Cwmbran and Newport. There is no direct bus from Caerphilly at present, but the Health Board is working with community transport groups and local authorities to resolve issues where demand dictates.

Due to changing timetables during the COVID-19 pandemic, it is advisable to check with public transport operators before your journey.

Newport Bus - <https://www.newportbus.co.uk/Journey-Planner>

Stagecoach - <https://www.stagecoachbus.com/.../urgentservice-changes>

Phil Anslow - <https://www.philanslowcoaches.co.uk/bus-services/>

For all other bus operators in South Wales please visit:

<https://www.traveline.cymru/coronavirus/>

Rail services <https://tfwrail.wales/check-train-times-buy-tickets>

We hope to have further news within the coming weeks regarding community transport options and we will keep you updated.

The Emergency Department at The Grange University Hospital is very different from those which people are used to visiting at the Royal Gwent and Nevill Hall hospitals.

The Grange University Hospital Emergency Department will only see patients with life-threatening injuries and serious illnesses, including:

- Severe breathing difficulties,
- Severe pain or bleeding,
- Chest pain or a suspected stroke,
- Serious trauma injuries (e.g. from a car crash)



Most patients will be taken to the new hospital by ambulance following a 999 call, or they will be referred by a medical professional such as a GP.

The waiting room is very small at the new hospital and the Emergency Department does not treat minor injuries or illnesses. If you turn up to the Emergency Department with an illness or injury which can be treated elsewhere, you will be

redirected. If you are injured, or unwell and are unsure of where to go, please call 111 for help and advice. For further information about the changes in healthcare services, our hospitals and the services they provide, please visit our website at <https://abuhb.nhs.wales/clinical-futures/clinical-futures-caring-for-you-and-your-future/>



It is important to remember that the vast majority of patients who need the Emergency Department at The Grange University Hospital will arrive by ambulance, as the hospital will only care for people needing critical or specialist care. In such instance, the paramedic will decide on the best place to take a patient depending on their needs.

Welsh Ambulance Service crews are highly skilled professionals, who are able to treat and stabilise patients before taking them to the most appropriate hospital, if necessary. The ambulances themselves are state of the art and hold a wide range of emergency

care equipment including oxygen, a defibrillator, advanced life-saving equipment and emergency drugs including pain relief.

To ensure the highest standards of care in emergency situations, we need to get patients to the right place, first time. There is also a dedicated helipad at The Grange University Hospital for the Welsh Air Ambulance.

For further details about Emergency Hospital Services, you can download an information sheet at <https://abuhb.nhs.wales/files/clinical-futures/clinical-futures-documents/emergency-hospital-services/>

The Big Move!

From Saturday 14th to Tuesday 17th November we will be using our social media channels to take local people behind the scenes of the 'Big Move' into the new hospital. There will be lots of photos, videos and interviews with staff members as they prepare to open the new hospital all shared live as they happen.

If you would like any additional information or have any questions, please contact us via ABHB.enquiries@wales.nhs.uk or through social media:



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