

## **FAQs**

### **What does the new development involve altogether?**

The new centre will bring together two existing GP Practices working independently (Ringland Medical Practice and the proposed transfer of Park Surgery) accommodated in new state of the art facilities and incorporating a range of new services not previously available.

### **When will the new centre be open?**

Preparatory work has begun on the site and it is hoped that the centre will be complete by Autumn 2024.

### **What services will be available at the new centre?**

The centre will be bringing a wide range of services under one roof, including the following:

- GP Services
- Dental Services
- Memory Assessment Services
- Sexual Health Services
- Audiology
- Community Midwifery
- School Nursing
- Flying Start
- Health Visiting
- Dieticians
- District Nursing
- Speech and Language Therapy Services
- Podiatrist
- Direct Access Physiotherapy
- Primary Care Mental Health

### **Will there be parking at the new centre?**

Yes, the development will include a total of 119 new parking spaces, with separate areas for patients and staff.

### **What bus services run to the Centre?**

There are regular bus services running to the new Centre, please see attached link which details all bus services. [Routes & Maps - Newport Bus](#)

### **What dental practices are going into the centre?**

The centre will include expanded accommodation for the Ringland Dental practice (currently located in Ringland Shopping centre) and for the specialist community dental services for those with particular needs.

**What if I don't want to travel to Ringland?**

The new centre will provide a wide range of primary care and community services under one roof and we hope that all existing Park Surgery patients will want to take advantage of these fantastic new facilities.

If you have any queries regarding accessing the new centre, please speak to one of the Practice team or contact us on 01633 656392 and we will do what we can to address your concerns.

**Is there direct access from the centre to the Hub next door**

Yes, there will be direct access to the community hub next door, which will include the following:

- Citizens Advice Bureau
- Library Services and events
- Space for recreation and leisure
- Adult learning classes
- Support for young people aged 11-25

**Will there still be a multi-use games area on the Ringland site?**

Yes, the multi-use games area will be reinstated on the site as part of the overall development. This is expected to be completed in November 2022.

**Will it be easier to get a GP appointment?**

Since before the pandemic, the traditional GP practice model has been evolving, with practices expanding their teams, so that patients see the most appropriate health care professional to meet their needs at that time. Many GP practices will have established a multi-disciplinary practice team, which includes extended roles such as Advanced Nurse Practitioners, Pharmacists, Physiotherapists, and Occupational Therapists, some of which will be available at the new centre. Patients do not always need to see a GP and the practice will have systems in place to navigate patients to the appropriate health care professional or service best placed to treat them. This enables GPs to be able to see the most complex of patients in the most need.