

In the Spotlight



Name: Tracey

JOB TITLE: **SPACE WELLBEING
TEAM MANAGER**

**Qualifications
& Experience:** Degree in European Business
Administration with French & Spanish
Joined ABUHB in 2007
ISCAN Coordinator
ILM Level 5

Role includes: April 2020 started current post

- Covers Neuro-Developmental (ND) service and all ADHD referrals across the Health Board area.
- Line manage the SPACE Wellbeing coordinators
- Talk to parents to make sure they are getting the right services for their children
- Performance management information and making sure it's being reported correctly across SPACE Wellbeing and ND Service
- Making sure referrals are triaged through the system as quickly and efficiently as possible
- Booking for ND Service Team

“When I first started, after reading about children who desperately needed help, I thought, I’d better do this job well. I love my job. It’s all about empathy and using my experience to be able to speak with parents. I’m not clinical but I will listen and make sure they get the right support. I’d like to highlight the fantastic work that’s being done by the whole team.”