



## OUT OF HOURS DENTAL LINE: **01633 744387**

This service is available:

**Weeknights:** 6.30pm -10pm  
(for telephone advice only)

**Weekends:**

9am – 3pm Saturdays

12-3pm Sundays and Bank holidays  
(limited urgent appointments available)



Further information is available from:-

**Aneurin Bevan University Health Board**  
website –

[www.aneurinbevanhb.wales.nhs.uk](http://www.aneurinbevanhb.wales.nhs.uk)

or email [abhb.enquiries@wales.nhs.uk](mailto:abhb.enquiries@wales.nhs.uk)



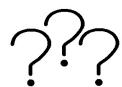
These leaflets are also available in  
Welsh on request.

# Dental Helpline



## What is it?

It is a helpline for patients who  
need an urgent dental  
appointment, or help finding  
an NHS Dentist.



## WHAT HAPPENS?



When you call the helpline you will be answered by a recorded message



You will be asked to press button 1 or 2 depending on whether you want an urgent appointment, or are looking for an NHS Dentist for routine treatment.



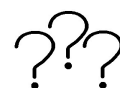
If you are looking for a NHS Dentist for routine treatment press 1.



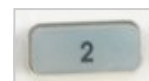
A recorded message will advise you of the email address for a quick response – this is:  
[ABBdental.helpline@wales.nhs.uk](mailto:ABBdental.helpline@wales.nhs.uk)



Otherwise you can leave your address details for a list to be sent in the post to you – but this takes about 4 weeks.



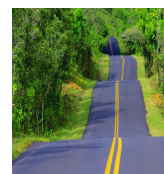
## WHAT HAPPENS?



If you require an urgent dental appointment due to pain choose option 2.



Your call will be answered by Dental Helpline staff who will ask you some questions in order to get you an appointment.



You may have to travel out of your area to your appointment.



NHS urgent appointments will carry a charge which you will need to pay before your consultation (unless exempt from charges).



You will need to provide proof of exemption (benefits) to receive free NHS treatment.



Dental Helpline staff cannot give clinical advice.