

COVID-19 SELF-ISOLATION FINANCIAL SUPPORT

You could get a payment of £500 to help with loss of earnings if you've been told to self-isolate and cannot work from home. It is also for parents and carers on low incomes with children who are self-isolating.

Eligibility

To get the payment you or your child must have been formally told to self-isolate by the contact tracing service.

- You need to claim within 21 days of your last day of self-isolation.
- Payments are taxed but exempt from National Insurance contributions. It should not affect your benefits
- You must be working (employed or self-employed) and getting one of the following benefits:
 - Universal Credit
 - Income-based Employment and Support Allowance, Working Tax Credit
 - Income-based Jobseeker's Allowance
 - Income Support
 - Housing Benefit
 - Pension Credit

If your child has been told to self-isolate

A parent or carer can apply for a payment if their child has been formally told to self-isolate.

To get the payment, they must attend school, further education or childcare (up to and including Year 11 or up to age 25 if they have complex needs) and have been formally told to self-isolate by either:

- NHS Wales Test, Trace Protect service
- Your child's education or care setting

If you're working and DO NOT get benefits you could apply for a discretionary payment

You can apply for a **discretionary payment** from your local authority. A payment could be made if you have a net income of less than £500 a week.

Find out more visit: <https://gov.wales/find-your-local-authority-apply-self-isolation-payment>

How to apply

Apply online visit: <https://gov.wales/find-your-local-authority-apply-self-isolation-payment>

If you've been identified as a contact by the COVID-19 app, you'll need to register with the NHS Wales Test, Trace, Protect Service. Find out more visit: faq.covid19.nhs.uk

Applying on behalf of someone else

You can apply on behalf of someone else, however the payment must be paid into the same named bank account as the person who is isolating.

If you need to self-isolate more than once

You may be asked to self-isolate more than once, a maximum of 3 payments may be made to an individual or parents or carers of children self-isolating provided the eligibility criteria is met.

Self-isolation periods must not overlap.



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Gwent Test, Trace, Protect Service
Coordination Unit
Prawf Gwent, Orlhain, Gwasanaeth Amddiffyn
Uned Cydlynu