

Inter-site Transfers

Call the ABUHB Flow Centre on **0300 3033557**
and select 'Inter-site Transfer'.

Patient transfers will either involve a patient's care being 'stepped up' to a more acute site, or 'stepped down' to a less acute site. Transfers between sites of the same acuity (step across) will also need to be managed via this process.

HOW TO ARRANGE A STEP UP TRANSFER

Deteriorating patient identified as
requiring transfer to GUH

Most senior medic to call Flow Centre on
0300 3033557 and select 'inter site
transfer' for clinician to clinician referral

Flow Centre to conference call specialty
and use information to identify level of
transport required

Flow Centre informs GUH site
team to arrange bed

Transfer to GUH -straight to
identified destination

HOW TO ARRANGE A STEP DOWN TRANSFER

Patient assessed as fit for step
down by senior clinician

Transfer SBAR completed and uploaded
to CWS via the ward

GUH site operational team to liaise
with Flow Centre and upload patient
on Step Down Tracker

Flow Centre Nurse will triage patient to
identify the right resource
(vehicle, crew and response time)
and book with WAST

Outcome will be displayed via the
Flow Centre Dashboard

Discharges are booked via
the normal process
Please call 01633 493273 / Ext 23273



Scan QR Code for more information:
<https://abuhb.nhs.wales/about-us/information-for-staff/the-abuhb-flow-centre/>

