

Question 1	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21
Total outpatient attendances (including virtual)	4,025	3,855	4,270	4,072	4,066	3,878	4,128	3,706	3,904	4,768	4,140	3,634	4,002	3,679	3,101	3,698	3,367	2,966	2,559	2,337	2,650	2,724	2,760	2,878	2,592	2,730
DNAs	274	314	269	268	275	250	297	273	314	319	308	222	266	203	293	110	55	70	73	105	176	168	113	125	147	124
Number of outpatient appointments <u>cancelled by the patient (CNAs)</u>	874	828	875	843	851	779	869	788	833	901	871	817	871	879	1,068	645	227	140	197	224	460	544	466	471	462	388
Number of outpatient appointments <u>cancelled by the Health Board</u>	1,048	571	656	574	617	752	779	707	671	605	605	655	1,132	1,167	1,875	1,932	653	470	353	588	586	475	494	358	433	268

Question 2	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21
Referrals	1,978	1,811	1,791	1,849	2,099	1,567	2,201	1,825	1,794	2,190	1,927	1,816	1,991	1,890	1,799	602	417	632	1,450	1,381	1,665	1,748	1,406	1,740	1,287	1,532

Question 3	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21
Number of patients waiting 18 weeks or over for first outpatient appointment	2,512	2,511	2,314	2,342	2,285	2,246	2,376	2,545	2,588	2,295	2,268	2,330	2,304	2,450	2,814	3,516	4,301	5,414	6,577	6,798	6,636	6,492	6,521	6,931	7,301	7,724

Question 5	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21
Number of cataract admissions <u>cancelled by Health Board</u>	31	19	35	34	24	37	33	19	41	57	24	34	24	48	159		2	0		7	20	33	13	24	13	17
Number of cataract admissions <u>cancelled by the patient</u>	40	38	33	38	26	35	25	31	21	34	33	29	35	29	28		1	2		10	16	13	4	12	8	11

Question 6	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21
Number of follow-up outpatient appointments <u>cancelled by the Health Board</u>	687	384	294	345	336	424	438	463	441	393	433	429	771	937	1,406	1,487	610	432	303	415	404	313	361	242	284	180
Number of follow-up outpatient appointments <u>cancelled by the patient (CNAs)</u>	584	560	567	531	535	478	535	495	512	588	606	578	662	704	831	541	206	125	156	167	357	427	327	355	348	290

Question 7	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21
Number of AMD outpatient appointments <u>cancelled by the Health Board *</u>	27	33	26	21	31	46	30	108	38	39	40	34	126	231	123	72	54	49	43	40	29	77	112	33	48	35
Number of AMD outpatient appointments <u>cancelled by the patient *</u>	111	89	91	76	76	64	77	66	66	106	78	95	94	73	152	272	142	67	78	74	82	114	75	122	131	124

* Treatments for AMD take place in an outpatient setting
 * These figures will be included in the answer to Question 1

Question 8	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21
Number of virtual outpatient attendances *	557	475	374	395	489	325	479	447	563	793	476	479	309	456	298	2,817	2,244	1,572	687	438	243	181	278	324	321	404

* These figures will be included in the answer to Question 1