



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Aneurin Bevan
University Health Board

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| Freedom of Information Request | FOI 23-204 | 24 th April 2023 |
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Please can you tell me how many complaints have been made about the health board between March 2022 and March 2023?

3,569 (includes formal and early resolution)

Please can you also tell me what the top three most complained about issues were?

1. Clinical treatment/assessment.
2. Appointments
3. Communication issues