

Freedom of Information Request	FOI 21-306	12 th August 2021
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1. Do you currently contract with third-party providers to insource clinical services?

Yes

If you answered yes to question 1, please also provide the following detail:

1a. The name of your insourcing provider(s) and the specialities covered in this contract (if you use more than one supplier please also provide detail)

Endoscopy - Contracts are imminent but have not yet been awarded

Cardiology – Contact Health

1b. The contract start and end dates (if multiple please list all)

Endoscopy

Planned to start in September 2021

Cardiology

Commenced August 2021

1c. If your substantive staff are used as part of the insourcing team or if a full external team is used

External Team used for both areas

1d. If you are charged per patient, per procedure, per healthcare resource group or a block or volume-based price

Endoscopy

Per list - 8 cases per list.

Cardiology

Per test part of volume based price

1e. If Trust/Health Board consumables (e.g. medical gloves, dressings, stationery, etc) are used in the facilitation of the insourcing service and if any charge is levied for using them?

The Health Board is planning to provide consumables.

1f. If your provider follows your operating procedures to facilitate the service

a) If yes, please detail the steps you take to ensure they are followed

b) If no, please detail how you ensure that the service is compliant and protects patient safety

- a) Yes, as per contract regular checks including patient feedback, weekly meetings with company and review of any incidents submitted via the DATIX Incident reporting system.

1g. What days of the week your clinical insourcing services are provided on (please detail if this differs by speciality)

Endoscopy

7-days a week

Cardiology

Varied days and times

1h. Please detail your annual spend on clinical insourcing by speciality

Endoscopy - £1,028k

Cardiology - £400k

2. Please detail your current average surgical and outpatient treatment waiting time by speciality (or direct to this information if it is publicly available)

The Health Board are not able to provide data around 'typical'/average/median waiting times for treatment (or surgery), primarily due to pathway complexities, 'resetting' of pathway dates, patients on multiple pathways for the same condition, multiple diagnostic/pathology test, the introduction of 'one stop shops' etc.

The average wait (in weeks) for first outpatient attendance (based on the period April to July 2021) is 83.2 weeks. This figure includes both face-to-face and 'virtual' e.g. telephone, video etc. appointments.