

Freedom of Information Request	FOI 21-331	23 <sup>rd</sup> August 2021
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**I am writing to request information under the Freedom of Information Act 2000. Specifically, please kindly provide:**

**1. The average time patients were on a waiting list before receiving a hearing aid in the calendar year 2019**

In the calendar year 2019 hearing aids were fitted in less than 14 weeks according to Welsh Government targets.

**2. The average time patients were on a waiting list before receiving a hearing aid since hearing aid provision restarted at the Trust following the lifting of the national lockdown**

The Health Board Audiology Service has continued to fit hearing aids from June 2020 at a reduced rate, while conforming to Health Board Infection Control procedures.

Currently patients may be tested and fitted on the same day within 15-20 weeks, however this is dependent of how quickly a patient responds to a partial booking letter.