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| Freedom of Information Request | FOI 23-331 | 16 August 2023 |
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Your request

You requested the following:

1. Do the health board have a complaints policy?

Our response

1. The Health Board has a procedure on handling complaints. This procedure is compliant with the Putting Things Right regulations that are set out by Welsh Government.

Further information can be found on our website at the link below.

[Complaints & Concerns - Aneurin Bevan University Health Board \(nhs.wales\)](https://www.nhs.uk/healthboard/aneurin-bevan/Complaints%20&%20Concerns)