

Freedom of Information Request	FOI 21-012	9 <sup>th</sup> February 2021
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<b>Brief Description of Information Being Requested:</b>	<p>We would like to know more about your L&amp;D/HR systems, specifically used for training staff, whether that be for basic compliance or the upskilling of staff.</p> <p>Specific Questions are detailed below</p>
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#### Specific Information Being Requested

Questions	Answers
Do you use an LMS (Learning Management System) within your organisation?	The Health Board uses NHS Electronic Staff Record (ESR)
If yes, which organisation supplies this product/service to you?	NHS Business Services Authority
Is your LMS supplied on a contract basis?	Yes
If yes, please confirm when the current contract comes to an end	August 2022 but in negotiation to be extended to 2025

Do you receive any other services from your LMS supplier? E.g. eLearning content	<ul style="list-style-type: none"> <li>• All training records</li> <li>• Statutory &amp; Mandatory training compliance (including H&amp;S)</li> <li>• Appraisal</li> <li>• Talent &amp; Succession</li> </ul>
Who is the key decision-maker for the aforementioned products/services?	NHS Business Services Authority
If possible, please provide their contact details	<p><b>Telephone:</b> 0191 232 5371</p> <p><a href="https://www.nhsbsa.nhs.uk/">https://www.nhsbsa.nhs.uk/</a></p>