

Freedom of Information Request	FOI 21-014	3 rd February 2021
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Contact details for the following or most senior equivalent roles:	Name	Email
CIO or Director of ICT	Mike Ogonovsky	Mike.ogonovsky@wales.nhs.uk
CCIO	Robin Rice	Robin.Rice@wales.nhs.uk
Head of Digital	N/A	N/A
IT Operations Manager	N/A	N/A
IT Strategy Manager	N/A	N/A
CFO or Director of Finance	Glyn Jones	Glyn.jones7@wales.nhs.uk
Director of Transformation	N/A	N/A

What primary software systems do you use?

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources	ESR				There is a share a national contract. Please contact NHS Wales Shared Services
Finance	Oracle				There is a share a national contract. Please contact NHS Wales Shared Services
EMR/EHR/EPR	NA				We do not have a single EPR in NHS Wales as there will be a number of EPR's based on the speciality. The Health Board has an in-house developed EPR portal
Any Social Care Systems	NA				We have a joint Health and Social Care system across NHS Wales. This is provided by Care Director. Any information on this will be available via NWIS (NHS Wales Informatics Service)
Contact Centre	AVAYA AACC				>250

Email and Collaboration	Office 365				This is an NHS Wales wide application. Please contact NWIS (NHS Wales Informatics Service)
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What computing devices do you provide for your staff?

Computing Devices	Number of Devices	Operating System version
MS Windows	>12569	Windows 10
Apple Mac	2	Macos 10.15.5
Chrome Devices	<10	
Android Phones	1477	Varied
Apple iPhones	527	Varied
Apple iPads	3290	Varied

Infrastructure Services	Supplier	Contract type and expiry
Details of any software Enterprise Agreement.		National contract for Wales
Details of any Business Process Outsource arrangement for technology		N/A
Who provides your data centre?		Internal system
What Software as a Service packages do you use?		Office 365
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?		Yes