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| Freedom of Information Request | FOI 21-023 | 10 th February 2021 |
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I am writing to you under the Freedom of Information Act 2000 to request the following information please, regarding your current contractual and supply chain arrangements for the following categories:

- **Provision of online payment acceptance – e.g. online website payments or payment portals**
- **Provision of point of sale card/EPOS machines – e.g. as found in payment offices or reception areas**
- **Provision of MOTO (Mail Order and Telephone Order) payment acceptance**
- **Provision of Direct Debit services**
- **Provision of over the counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant)**
- **Merchant Acquirer services**

I would appreciate you providing the following for each of the above points, by completing the attached spreadsheet:

- **Current supplier/s names**
- **Scope of current Contract**
- **Contract End Date**
- **Approximate date of your next sourcing/tender exercise**
- **Annual Value of the Contract**
- **Annual transaction volume & value, where known**
- **Contact details of the member(s) of Staff responsible for payment collection**

| | Current supplier/s names | Scope of current Contract | Contract End Date | Approximate date of your next sourcing/tender exercise | Annual Value of the Contract | Annual transactional volume & value, where known |
|--|--------------------------|---|------------------------------|--|--|--|
| Provision of online payment acceptance – e.g. online website payments or payment portals | N/A | N/A | | | | |
| Provision of point of sale card/EPOS machines – e.g. as found in payment offices or reception areas | Worldpay Optomany | Through Government Banking Service Contract | GBS to provide information * | GBS to provide information * | Worldpay - £5.7k Optomany - £4.7k | Annual Transactional Value: £1,099K |
| Provision of MOTO (Mail Order and Telephone Order) payment acceptance | N/A | N/A | | | | |
| Provision of Direct Debit services | NatWest (GBS) | Government Banking Service Contract for Public Sector organisations | GBS to provide information * | GBS to provide information * | | |
| Provision of over the counter payment services, e.g. as used to make payments in Post Office & Pay Point outlets (if relevant) | N/A | N/A | | | | |
| Merchant Acquirer services | Worldpay | Through Government Banking Service Contract | GBS to provide information * | GBS to provide information * | £5.7k Total charge for Worldpay includes Merchant Acquirer Services and EPOS Machines | Same as above, Annual Transactional Value: £1,099K |