

Freedom of Information Request	FOI 21-024	3 <sup>rd</sup> February 2021
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## Contract 1

**1. Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.**

**2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

**3. Fixed Line- Contract Duration- the number of years the contract is for each provider**

The information in response to the questions above has not changed since our response to you dated 15 August 2018 (FOI 18-322) and (FOI 19-400 dated 20<sup>th</sup> November 2019). However, in order to comply with our obligation under Section 16 to advise and assist, please see detailed below the link to the Health Board's Disclosure Log where you will find a copy of the response:

<http://www.wales.nhs.uk/sitesplus/866/documentmap?search=true&metatyppe=&filetype=&libraryid=36340&searchtype=EXACT&keywords=&go=Find>

**4. Type of Lines- Please can you split the type of lines per each supplier? PSTN, Analogue, SIP**

**5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

SIP – 684

ISDN – 9 (184 channels)

ISDN 2 – 6

Analogue – 236

## Contract 2

**6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?**

**7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.** The information in response to questions 6 and 7 has not

changed since our response to you dated 15 August 2018 (FOI 18-322) and 20<sup>th</sup> November 2019 (FOI 19-400), and a link to access the information is provided after question 3 above.

- 8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.** As there is only one provider (Gamma), providing this information could prejudice that provider in the future. I can, however, confirm that during the 2019/20 financial year, the Health Board paid over £30,000 to Gamma.
- 9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**
- 10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.** The information in response to questions 6 and 7 has not changed since our response to you dated 15 August 2018 (FOI 18-322) and 20<sup>th</sup> November 2020 (FOI 19-400), and a link to access the information is provided after question 3 above.

### **Contract 3**

- 11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?**
- 12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
- 13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.** The information in response to questions 6 and 7 has not changed since our response to you dated 15 August 2018 (FOI18-322) and 20<sup>th</sup> November 2020 (FOI 19-400), and a link to access the information is provided after question 3 above.

### **Contract 4**

- 14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?**
- 15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
- 16. Contract Description: Please can you provide me with a brief description of the contract**

- 17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.**
- 18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.**
- 19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.**
- 20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contracts above.** The information in response to questions 6 and 7 has not changed since our response to you dated 15 August 2018 (FOI 18-322) and 20<sup>th</sup> November 2020 (FOI 19-400) , and a link to access the information is provided after question 3 above.