| Freedom of Information Request | FOI 23-019 | 6th February 2023 |

Please find questions below in relation to the Risk Management System FOI.

What Risk Management System does your organisation use?	The Health Board is part of the Once for Wales Concerns Management System Programme across NHS Wales.
What modules does your organisation have access to?	The organisation has access to a number of functions in DCIQ and Datix Web that include Incidents, Feedback, Redress, Claims, Inquests, Mortality, Safeguarding, Risk, Safety Alerts, Investigations Functionalities.
Approx. how many end users/super users (e.g., investigators/handlers) do you have?	All Health Board staff and commissioned primary care contractors have access to the Datix DCIQ platform, therefore all staff are users of the system with varying levels of access permissions according to an individual's role.
Are you considering changing provider within the next year – if yes why?	Not applicable

	FY 20/21	FY 21/22	FY22/23
What annual costs have been paid for your Risk Management System for the following years.	The Once for Wales Concerns Management System is part of a national procurement process which includes all health bodies in NHS Wales. To obtain costs you will need to contact NHS Wales Shared Services Partnership (NWSSP) direct for the information requested.		

Has your organisation completed the configuration within your incident system for the LFPSE?	NHS Wales is not reporting into the LFPSE system.
Are you planning on going live with LFPSE by the original April 2023 or the extension later in the year?	Not applicable