

Under the Freedom of Information Act 2000, I would like to request the following information.

1. Name of your current legal case management software, if any.

The Health Board does not utilise a dedicated legal case management software system. However, the Health Board is part of the Once for Wales Concerns Management System Programme across NHS Wales and utilises the Datix DCIQ Platform to maintain local records of legal matters.

2. Date the current legal case management software contract expires

The current contract expires on 30th November 2024, although there is the provision to roll-over the existing contract for up to four years from that date.

3. The length of this contract for your legal case management

Please refer to Q3.

4. Monthly charge for your existing legal case management software

The programme is managed centrally by [NHS Wales Shared Services Partnership](#), therefore would you need to contact them direct for this information.

5. The number of users using the legal case management software

All Health Board staff and commissioned primary care contractors have access to the Datix DCIQ platform with varying levels of access permissions according to an individual's role.

6. Please provide the name and contact email of the person/sponsor responsible for the Legal case management software for your organisation

Please refer to Q4.

7. Name and contact details for the Head of Legal within your organisation

Jennifer Winslade, Nurse Director has overall responsibility for Legal Services for the Health Board.
Telephone: 01633 435949