

|                                |            |                    |
|--------------------------------|------------|--------------------|
| Freedom of Information Request | FOI 23-041 | 13th February 2023 |
|--------------------------------|------------|--------------------|

I would be grateful if you provided me with details with respect to the following: under the Freedom of Information Act.

**The details we require are:**

**1. Do you use Teleradiology services?**

Yes

**2. Do you have a contract with an external provider of Teleradiology Services and, if so, which companies are the contract with?**

Yes, Everlight

**3. Start date, duration and end date of any contracts with tele-radiology providers?**

1<sup>st</sup> November 2019 to 31<sup>st</sup> October 2022 with an option to extend plus 2 years. The option to extend has been fully enacted therefore the contract is in place until the 31<sup>st</sup> October 2024

**4. Can the contract be extended and for how long?**

Please refer to Q3.

**5. What is the Annual spend on teleradiology providers in financial years 2020, 021 and 2022 (or as available) by each provider?**

| Nov 19 to Oct 20 | Nov 20 to Oct 21 | Nov 21 to Oct 22 |
|------------------|------------------|------------------|
| 694,243.32       | 856,152.10       | 1,242,398        |

**6. Are the current providers meeting their turnaround times?**

KPI Quarterly statistics – October to December 2022

|                                                                                           |     |
|-------------------------------------------------------------------------------------------|-----|
| <b>90%</b> of cases reported within 72 hour KPI for routine ARC examinations each quarter | 84% |
| <b>90%</b> of cases reported within KPI for urgent examinations each quarter              | 87% |
| <b>100%</b> of all reports provided every quarter by the 15th business day                | Yes |

**7. When do you start the tendering process when the contract is due to expire?**

NHS Wales Shared Services Partnership (NWSSP) Procurement Services are currently in the process of scheduling meetings with Radiology leads from NHS Wales to commence discussions on future teleradiology requirements. If a further contract for teleradiology services is deemed necessary NWSSP Procurement Services will commence the planning

process for any future procurement/tendering process. Until such a time when meetings have taken place, and decisions made on the future teleradiology requirements, the answer to this question is unknown.

**8. Did you procure the Teleradiology services via a tender process?**

The contract award was a direct award via the Health Trust Europe Framework Agreement and the process was not advertised publicly.

**9. Which framework do you use for teleradiology services?**

Please refer to Q8.

**10. Does the trust have a backlog of X-Ray, CT and MRI scans? If so how many?**

Yes

| Type       | No.  |
|------------|------|
| CT         | 1832 |
| MR         | 2788 |
| Plain film | 0    |

**11. Does the trust expect the usage of teleradiology services to increase in the next 3 years?**

Possibly, but will be dependent on recruitment.

**12. Who deals with the procurement of contracts for teleradiology?**

NWSSP deal with the procurement of teleradiology contracts. Therefore, you will need to [direct your request to them](#).

**13. Please provide the name and contact details of the procurement manager who deals with teleradiology contracts**

Please refer to Q12.

**14. Please provide the name and contact details of the Clinical Director for Radiology**

Ishan Ganatunga, Clinical Director  
[Ishan.ganatunga@wales.nhs.uk](mailto:Ishan.ganatunga@wales.nhs.uk)

**15. Please provide the name and contact details of the General Manager for Radiology**

Arvind Kumar, General Manager,  
[arvind.kumar@wales.nhs.uk](mailto:arvind.kumar@wales.nhs.uk)

**16. Please provide the name and contact details of the Service manager for Radiology**

Andrew Carter, Radiology Manager  
[andrew.carter@wales.nhs.uk](mailto:andrew.carter@wales.nhs.uk)