GIG CYMRU NHS WALES | Bwrdd Iechyd Prifysgol Aneurin Bevan University Health Board

Freedom of Information Request	FOI 23-063	22nd February 2023

I would be most grateful if you would provide me, under the Freedom of Information Act 2000, details in respect to the information below:

1. **Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff?**

   Please provide the following information for each staffing group. If there is no service provider, please state this.

   i. **Medical / Dental**
      - **Name of the managed service provider?**
        No service provider in place.
      - **Are they a neutral vendor or master vendor?**
      - **Expiry date of contract with the managed service provider?**

   ii. **Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical**
      - **Name of the managed service provider?**
        No service provider in place.
      - **Are they a neutral vendor or master vendor?**
      - **Expiry date of contract with the managed service provider?**

   iii. **Nursing and Midwifery / Healthcare Assistants (HCAs)**
      - **Name of the managed service provider?**
        No service provider in place.
      - **Are they a neutral vendor or master vendor?**
      - **Expiry date of contract with the managed service provider?**

   iv. **Non-Medical, Non-Clinical (NMNC)**
      - **Name of the managed service provider?**
        No service provider in place.
      - **Are they a neutral vendor or master vendor?**
      - **Expiry date of contract with the managed service provider?**

2. **Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend? Please provide the following information for each staffing group. If there is no service provider, please state this.**

   i. **Medical / Dental**
      - **Name of the DE provider?**
        Retinue Solutions
      - **Expiry date of contract with the managed service provider?**

30th September 2023 with the option to extend for 6 months until 30th March 2024.

ii. **Allied Health Professionals (AHPs)/Scientific, Therapeutic and Technical**
- **Name of the DE provider?**
  Retinue Solutions
- **Expiry date of contract with the managed service provider?**
  30th September 2023 with the option to extend for 6 months until 30th March 2024.

iii. **Non-Medical, Non-Clinical (NMNC)**
- **Name of the DE provider?**
  No service provider in place
- **Expiry date of contract with the managed service provider?**
  Not applicable.

3. **Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)? If this is unavailable, please provide figures for FY 21/22.**

Please provide the following information for each staffing group. If there is no agency spend, please state this.

i. **Medical/Dental**
- **2022 spend on temporary agency staff (excluding VAT)?**
  £16,602,251.25

ii. **Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical**
- **2022 spend on temporary agency staff (excluding VAT)?**
  £325,323.82

iii. **Nursing and Midwifery / Healthcare Assistants (HCAs)**
- **2022 spend on temporary agency staff (excluding VAT)?**
  £34,870,610.06

iv. **Non-Medical, Non-Clinical (NMNC)**
- **2022 spend on temporary agency staff (excluding VAT)?**
  £8,740,277.34

4. **Please can you provide the name of the person who looks after temporary agency staffing at the Health board? Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.**

i. **Medical / Dental**
- **Name:** Sarah Bartlett
- **Job Title:** Resource Bank Manager
- **Department:** Workforce & Organisational Development

ii. **Allied Health Professionals (AHPs)/Scientific, Therapeutic and Technical**

- **Name:** Sarah Carrington
- **Job Title:** Head of Physiotherapy Services
- **Department:** Physiotherapy

- **Name:** Suzanne Bryant
- **Job Title:** Head of OT Services
- **Department:** Occupational Therapy

- **Name:** Alison Williams
- **Job Title:** Head of SLT
- **Department:** Speech and Language Therapy

- **Name:** Dave Gamble
- **Job Title:** Head of Podiatry and Orthotics
- **Department:** Podiatry

- **Name:** Alice Reed
- **Job Title:** Head of Weight Management Services
- **Department:** Weight Management

- **Name:** Adele Griffiths
- **Job Title:** Head of CNRS Services
- **Department:** Community Neurological Rehabilitation Service

- **Name:** Helen Ward or Clare Norris
- **Job Title:** Joint Heads of Dietetic Services
- **Department:** Dietetics

- **Name:** Rachel Williams
- **Job Title:** Head of Child and Family Psychology and Therapies
- **Department:** Child and Family Psychology and Therapies

- **Name:** Simon Hoad
- **Job Title:** Pathology Directorate Manager
- **Department:** Pathology

- **Name:** Andrew Carter
- **Job Title:** Radiology Manager
- **Department:** Radiology

- **Name:** Dr Jimmy Jones
- **Job Title:** Interim head of Psychology
- **Department:** Mental Health

- **Name:** Joy Rickwood
- **Job Title:** Head of LD Arts Therapies
- **Department:** Mental Health & Learning Disabilities

- **Name:** Anne Thomas
- **Job Title:** Head of Audiology
- **Department:** Audiology

- **Name:** Nicola Turner
- **Job Title:** Head Orthoptist
- **Department:** Orthoptics

- **Name:** Vanessa Williams
- **Job Title:** Cardiology (incorporating Cardiac Physiology)
- **Department:** Cardiology

- **Name:** Keri Russell
- **Job Title:** Respiratory (incorporating Sleep and Respiratory Physiology)
- **Department:** Respiratory

- **Name:** Margaret Fifield
- **Job Title:** Head of Medical Illustration and Clinical Photography
- **Department:** Medical Illustration and Clinical Photography

iii. Nursing and Midwifery/Healthcare Assistants (HCAs)

- **Name:** Jan Robinson
- **Job Title:** Resource Bank Manager
- **Department:** Workforce & Organisational Development

iv. Non-Medical, Non-Clinical (NMNC)

- **Name:** Jan Robinson (for Admin and Clerical)
- **Job Title:** Resource Bank Manager
- **Department:** Workforce & Organisational Development

Please note for Estates & Facilities there agency staff are booked via individual managers/areas based on requirement.