

Freedom of Information Request	FOI 22-351	23 rd August 2022
--------------------------------	------------	------------------------------

Please respond to the following questions about your Core Systems:

How many employees do you have?

As of 30th June 2022 the Health Board had 15978 staff in post.

ERP

Which Enterprise Resource Planning (ERP) or Finance system do you currently use?

Oracle

What is the value & expiry date of your current contract/licence? What are the extension options?

All Wales system. Please contact [NWSSP](#).

Do you have any plans to review (upgrade/change) this system?

No

CRM

Which Customer Relationship Management (CRM) System do you currently use?

Service Point

What is the value & expiry date of your current contract/licence? What are the extension options?

All Wales solution. Please contact [Digital Healthcare Wales](#).

Do you have any plans to review (upgrade/change) this system?

As above

SCM

Which Supply Chain Management (SCM) System do you currently use?

Please refer to ERP system response

What is the value & expiry date of your current contract/licence? What are the extension options?

As above

Do you have any plans to review (upgrade/change) this system?

As above

EPM – Not applicable

Which Enterprise Performance Management (EPM), Scenario Planning or Strategic Modelling system do you currently use?

What is the value & expiry date of your current contract/licence? What are the extension options?

Do you have any plans to review (upgrade/change) this system?

HR & Payroll

Which Human Capital Management (HCM) or HR and Payroll system/s do you currently use?

All Wales system. Please contact [NWSSP](#).

What is the value & expiry date of your current contract/licence? What are the extension options?

Do you have any plans to review (upgrade/change) this system?

BI

Which Analytics or Business Intelligence systems do you currently use?

Qlik Sense

What is the value & expiry date of your current contract/licence? What are the extension options?

Annual renewal - £56,000

Do you have any plans to review (upgrade/change) this system?

No

Do you have any plans to migrate to a fully integrated, fully cloud-based back-office system in the next two years?

No