

Freedom of Information Request	FOI 22-409	20 th September 2022
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1. Telephony and UC/ Collaboration

a. Please confirm the manufacturer of your telephony system(s) that are currently in place

Avaya, Cisco, & Nortel

b. When is your contract renewal date?

4-net - 01/04/2022 (2-years plus option to extend on a +1+1),
Datrrix/Block - 01/05/2022 (2-years plus 1 year option to extend)

c. Who maintains your telephony system(s)?

Avaya and Nortel – 4net
Cisco - Datrrix/Block

d. Do you use Unified Communications or Collaboration tools if so which ones?

Teams, Webex

2. Microsoft

a. What Microsoft 365 licence do you have across the business e.g. E3, E5

F3, F5 and E5

b. Which partner looks after your Microsoft tenant?

All Wales contract held by [Digital Health and Care Wales](#) (DHCW). We would advise that you contact DCHW direct for the information.

c. Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?

Please refer to Q2b.

3. Storage

a. Does your organisation use on-premise or cloud storage or both?

On premise

b. Please confirm the on-premise hardware manufacturer

Dell, HP

c. Please confirm your cloud storage provider

Please refer to Q3a

d. What is your annual spend on cloud storage?

Please refer to Q3a

- e. **How do you back up your data and with who e.g. Backup as a Service**
Arcserve