

Freedom of Information Request	FOI 23-004	26 th January 2023
--------------------------------	------------	-------------------------------

This is a freedom of information request for details on outpatient activity for 2022 in the enclosed excel spreadsheet. Please could you complete the queries in the spreadsheet and return the spreadsheet by email

Please find attached the spreadsheet completed as requested.



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Aneurin Bevan
University Health Board

Outpatients questions	answers
How many new outpatients did your trust see in 2022	270,363
How many follow up outpatients did your trust see in 2022	480,996
What was your did not attend number (DNA) for 2022	60,025
What is your target DNA rate	5%
What number of new patients did you see virtually in 2022	55,317
What number of follow up patients did you see virtually in 2022	116,579
How many patients did you discharge at first outpatient appointment in 2022	91,186
Do you use 100% electronic notes in outpatients (Y/N)	N
What electronic system does your hospital use eg CERNER, Bluespeer, EDM etc	Welsh Patient Administration System (WPAS)
Do you have a patient portal , if so what is its name	No
Do you have a senior responsible officer for outpatients (Y/N)	Y
Do you have a clinical director for outpatients (Y/N)	Y
How many outpatient general managers do you have (number, band, WTE)	None
How many outpatient assistant general managers do you have (number, band, WTE)	None
Do you have a manager for the electronic referral service, eRS (Y/N, number, band, WTE)	Y 1WTE Band 8a (this forms 10% of role)

Outpatients questions	answers
When did you start your outpatient transformation project (day, month, year)	Outpatient transformation has been ongoing in the Health Board for many years and is is an ongoing area of focus.
Do you have a dedicated outpatient transformation director or manager for outpatients (title, band, WTE)	Y Outpatient Transformation Manager Band 8c 0.75WTE
How many outpatient transformation project managers do you have (number, band, WTE)	2 Band 7 1.80 WTE 1 Band 8A 1WTE
When did you go live with patient initiated follow up, PIFU (day, month, year)	Approximatley 2020
When did you go live with Advice and Refer, A&R (day, month, year)	2020 – Hybrid system. E:Advice going live in quarter 4 – 2022/23
Is phlebotomy managed by outpatients (Y/N)	N
if yes, what is your phlebotomy establishment (number, band, WTE)	
what is your total number of phlebotomy outpatient episodes for 2022	21,494
what is your total number of phlebotomy inpatient episodes for 2022	45,709
how many outpatient sites does phlebotomy cover	1
how many inpatient areas (wards) does phlebotomy cover	Approx 60 inpatient wards (please note that these wards constantly change)

do you have a generic contact email for the outpatient clinical lead or general manager	No
the name of your trust or hospital	Aneurin Bevan Univeristy Health Board