

Freedom of Information Request	FOI 23-322	26 th July 2023
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EOS / EOL Networking Equipment

1a. What EOS (end of support) or EOL (end of life) networking equipment do you have in your IT estate?

Network infrastructure is largely replaced within the vendor published lifecycle dates.

Network Lifecycle

2a. Have you conducted a network refresh in the past 36 months?

Yes, our infrastructure refresh activity is an ongoing programme of works.

2b. If so with which area? (eg Data Centre, Enterprise Networking, Wi-Fi, Security, Collaboration)

2c. Which vendor/technology solution was chosen?

Please note that for Q2b, and Q2C, the Health Board is unable to provide this information as it is commercially sensitive and exempt from disclosure under the Freedom of Information Act 2000 (Section 43) Commercial Interests.

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2d. Which reseller/partner delivered the solution?

Both direct vendor engagement and through the vendor accredited partner network.

2e. Who maintains the solution?

Both Internal and through accredited vendor partners.

2f. When does the maintenance contract expire/renewal date?

March 2025 & April 2024

Have you conducted a POC (proof of concept) in the last 12 months for any of the below technology areas?

3a. Data centre (yes/no)

No.

3b. Enterprise networking (yes/no)

No.

3c. Wi-Fi (yes/no)

No.

3d. Security (yes/no)

No.

3e. Collaboration/Microsoft Telephony (calling plan/operator connect/direct routing (yes/no)

No.

3f. Network monitoring (yes/no)

No.

3g. Which vendor and what equipment was tested?

N/a.

3h. Which partner/reseller provided the POC?

N/a.

3i. Was the POC successful?

N/a.

3j. Do you intend to use the solution in a live environment?

N/a.

Do you plan to refresh your network in the next 24 months for any of the below technology areas:-

3a. Data centre (yes/no)

Yes.

3b. Enterprise networking (yes/no)

Yes.

3c. Wi-Fi (yes/no)

Yes.

3d. Security (yes/no)

Yes.

3e. Collaboration/Microsoft Telephony (yes/no)

Yes.

3f. Network monitoring (yes/no)

Yes.

3g. When do you plan to have the new solution implemented? (Specify date)

Our infrastructure refresh activity is an ongoing programme of works.

3h. Have you/do you intend to go to RFX for this?

N/a

3i. When do you plan to go to RFX for this?

N/a

Do you have a Cisco estate for any of the below architecture, and what technology/equipment has been implemented?:-

4a. Data centre

4b. Enterprise networking

4c. Wi-Fi

4d. Security

4e. Collaboration

4f. Network monitoring

Please note that for Q4a to Q4f the Health Board is unable to provide this information as it is commercially sensitive and exempt from disclosure under the Freedom of Information Act 2000 (Section 43) Commercial Interests.

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Cisco Support

5a How are you currently supporting your Cisco estate?

5b. Which company sells/provides you with support?

5c. If you outsource support, for which aspects?

5d. How do you keep your equipment/software up to date?

Please note that for Q5a to Q5d the Health Board is unable to provide this information as it is commercially sensitive and exempt from disclosure under the Freedom of Information Act 2000 (Section 43) Commercial Interests.

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Cisco Partner/Reseller

6a. Who is the supplier/reseller for Cisco hardware/software?

6b. Do you have a preferred supplier agreement for Cisco hardware/software?

6c. When do these supplier agreements expire?

6d. How long has the current supplier relationship existed?

Please note that for Q6a to Q6d the Health Board is unable to provide this information as it is commercially sensitive and exempt from disclosure under the Freedom of Information Act 2000 (Section 43) Commercial Interests.

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Cisco Enterprise Agreement (EA)

7a. Do you have a Cisco (EA)?

No.

7b. When is your (EA) contract expiry/renewal date?

N/a.

7c. Who provides/resells your Cisco (EA)?

N/a.

Do you have an HP/Aruba estate for any of the below architectures, and what technology/equipment has been implemented?:-

8a. Data centre

8b. Enterprise networking

8c. Wi-Fi

8d. Security

8e. Collaboration

8f. Network monitoring

Please note that for Q8a to Q8f the Health Board is unable to provide this information as it is commercially sensitive and exempt from disclosure under the Freedom of Information Act 2000 (Section 43) Commercial Interests.

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HP/Aruba Support

9a How are you currently supporting your HP/Aruba estate?

9b. Which company sells/provides you with support?

9c. If you outsource support, for which aspects?

9d. How do you keep your equipment/software up to date?

Please note that for Q9a to Q9d the Health Board is unable to provide this information as it is commercially sensitive and exempt from disclosure under the Freedom of Information Act 2000 (Section 43) Commercial Interests.

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HP/Aruba Partner/Reseller

10a. Who is the supplier/reseller for HP/Aruba hardware/software?

10b. Do you have a preferred supplier agreement for HP/Aruba hardware/software?

10c. When do these supplier agreements expire?

10d. How long has the current supplier relationship existed?

Please note that for Q10a to Q10d the Health Board is unable to provide this information as it is commercially sensitive and exempt from disclosure under the Freedom of Information Act 2000 (Section 43) Commercial Interests.

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HP/Aruba Enterprise Agreement (EA)

11a. Do you have an HP/Aruba (EA)?

N/a.

11b. When is your (EA) contract expiry/renewal date?

N/a.

11c. Who provides/resells your HP/Aruba (EA)?

N/a.

Telephony

12a. Do you have ISDN Lines?– Supplier, quantity (lines), contractual position

12b. Do you have PSTN Lines? – Supplier, quantity (lines), contractual position.

12c. Do you have SIP Channels? - Supplier, quantity (channels), contractual position.

12d. Have you started/completed projects to prepare for the PSTN switch-off?

Yes.

12e. Which technology partner assisted in your PSTN switch-off readiness project?

None.

12f. Would you describe your organisation as entirely ready for the PSTN switch-off?

Yes.

12g. PBX (phone system) Make & Model (eg Avaya, Cisco, Mitel), contractual position

12h. Who maintains your PBX (phone system) 12i. How long has the relationship with the maintainer been in place?

12j. Are you considering or interested in Microsoft Telephony (eg Calling Plans, Direct Routing, Operator connect)?

N/a.

Please note that for Q12a, Q12b, Q12c, Q12g, and Q12h the Health Board is unable to provide this information as it is commercially sensitive and exempt from disclosure under the Freedom of Information Act 2000 (Section 43) Commercial Interests.

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