

Freedom of Information Request	FOI 22-229	15 <sup>th</sup> June 2022
--------------------------------	------------	----------------------------

**I am writing for information under the Freedom of Information Act about the use of private taxi and ambulance firms.**

**I am trying to get an all-Wales picture over the last few years and would be grateful if you could provide me with information for each of the last five years.**

**I would be grateful for the following information:**

- For each of the last financial years, how much was spent on private taxi and ambulance journeys, and how many times were they used?**

Financial Year	2017/18	2018/19	2019/20	2020/21	2021/22
<b>Total</b>	589,485.40	596,883.46	756,524.66	886,360.94	752,342.57

The Health Board is unable to determine the frequency rate, as a number of suppliers are contracted for monthly/quarterly journeys, or bill for multiple journeys on one invoice.

- Which companies were used for this work?**

Supplier
4X4 RESPONSE WALES
ALL WALES AMBULANCE SERVICES LTD
AMBICORP LTD
AMVALE MEDICAL TRANSPORT LTD
APMS AMBULANCE SERVICE LTD
AVACARS
BLUE TRANSPORTATION LTD
BM AMBULANCE SERVICE LTD
BRIDGES COMMUNITY CENTRE
BRISTOL AMBULANCE EMS LTD TA BAEMS LTD
BRITISH RED CROSS SOCIETY
CAPITOL HIRE
CTA UK LTD
DEFINITIVE PSA LTD T/A SECURE 24
DX NETWORK SERVICES LTD
E ZEC MEDICAL TRANSPORT SERVICE LTD
ETS MEDICAL LTD
EXCLUSIVE SECURE CARE SERVICES LTD
EXORA INTERNATIONAL LTD T/A EXORA MEDICAL
FAST AMBULANCE SERVICE LTD
FIRST CARE AMBULANCE SERVICE
FLIGHTLINK WALES

Supplier
GHC ONEOFFS
GODDINGS MINIBUS HIRE
GWENT ASSOCIATION OF VOLUNTARY ORGANISATIONS
HENLEYS BUS SERVICE LTD
JENSON TRAVEL
JIGSAW MEDICAL SERVICES LTD
JUST WALES LTD
KERNOW AMBULANCE SERVICE
LIFESTAR MEDICAL
MARS SECURE TRANSPORT AND RECRUITMENT SERVICE
MEDEXPRESS LTD
MEDICAL RESPONSE SERVICES
MICHAEL G RYAN SON & DAUGHTERS LTD
NEWPORT TRANSPORT LTD
OUTDOOR MEDICAL SOLUTIONS LTD
PERSONAL SECURITY SERVICE LTD
PROMETHEUS SAFE & SECURE LTD
PROMOTOS
PRUDENT PATIENT GROUP
RAPID RESPONSE AMBULANCE SERVICE LTD
RAPID RESPONSE PERSONNEL LTD
ROMAN TAXIS
SECURCARE LTD
SECURE CARE UK LTD
SERVU TAXIS
SHEILAS CARS
SOUTH WALES MINIBUS
SRCL LTD
ST JOHN CYMRU-WALES
TAXI TAXI
TERRY TAXIS
VEEZU LTD
THE WALLICH
ZEELO LTD

**3. What was the general reason for the journeys – i.e. what percentage was patient transport, how much was staff use, transport medicine, courier, etc.?**

Description	2017/18	2018/19	2019/20	2020/21	2021/22
<b>Patient Transport</b>	3.7%	10.2%	9.0%	32.9%	26.5%
<b>External Commissioning Transport</b>	60.4%	40.6%	46.3%	6.3%	4.3%
<b>Adhoc Transport (Mix of Patient, Staff or Supplies)</b>	31.1%	46.8%	42.2%	46.4%	63.4%
<b>Staff Transport</b>	0.8%	0.0%	0.1%	12.6%	0.0%

<b>Medicine Transport (Pathology, Pharmacy, Vaccine)</b>	2.7%	2.2%	2.4%	1.6%	5.6%
<b>Other Supplies Transport</b>	1.1%	0.0%	0.0%	0.1%	0.1%
<b>Taxi Service</b>	0.1%	0.0%	0.1%	0.0%	0.0%

**4. How much was spent on transporting patients, how many times were they used, and what percentage of all patient transport was this?**

<b>Description</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>
<b>Patient Transport</b>	22,029.29	61,103.57	67,870.28	291,629.44	199,727.33
<b>External Commissioning Transport</b>	355,823.77	242,533.76	350,155.83	56,256.96	32,155.20

The Health Board is unable to determine the percentage, as a number of suppliers are contracted for monthly/quarterly journeys, or bill for multiple journeys on one invoice.

**5. Of the patient transport, how many were emergency calls, what percentage of all emergency calls were they and what was the financial cost?**

The Health Board does not record this information.

**6. Of the patient transport, how many were non-emergency calls, what percentage of all non-emergency patient transport were they, and what was the cost?**

The Health Board does not record this information.

**7. What was the highest and lowest charge for one journey?**

For those journeys that are not invoiced as part of periodic invoices (i.e. Monthly or Quarterly), the individual charges are:

Highest – £3,984.00

Lowest - £9.00