

Freedom of Information Request	FOI 22-239	15 th June 2022
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Please may I have a copy of any existing Patient's Charter/Service Level Agreement (or the equivalent of) for patients attending A&E at the Grange Hospital.

In Wales there are no patients charters or service level agreements that exist for patients in Emergency Departments. There are however local standards that the department aims for, though this is not formally reported or mandated.