

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

- **Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,**
 - **Who is the current provider?**
Dell
 - **Is it contracted? If so, when does their contract end?**
31st March 2023
 - **Which OEM do you use?**
Dell
 - **How many laptops and desktops are there in your estate?**
16000
 - **How many users do you have?**
15700
 - **Who is the named person and their role in your organisation in charge of procurement for IT?**
Sarah Humphries, Head of Business Assurance
 - **What is your buying/refresh cycle?**
Dependent on capital funding
 - **What is your annual spend on IT hardware such as laptops/desktops?**
<£1.1kk
 - **How would you rate their service delivery on a scale of 1-10?**
Not applicable
- **Do you have an internal IT Department?**
Yes
 - **How many members does this department have?**
Approximately 120
- **Do you outsource any IT managed services? If so, who to?**
No
 - **How long is this contract?**
Not applicable
 - **How would you rate their service delivery on a scale of 1-10?**
Not applicable
- **Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?**
Not applicable