

GP Service Change Website

The Health Board is responsible for providing General Medical Services (GMS) to residents throughout Aneurin Bevan University Health Board and commissions services from independent contractors through The National Health Service (General Medical Services Contracts) (Wales) Regulations 2004.

There are 71 General Practices that are responsible for providing care to patients between 8.00am and 6.30pm Monday to Friday. Outside of these "core hours", access to medical care is provided by the Health Board's Out of Hours Service, which operates between 6.30pm and 8.00am each week day evening and throughout weekends and Bank Holidays.

The Health Board has five managed practices, Tredegar Health Centre, Aberbeeg Medical Practice, Brynmawr Medical Practice, Blaenavon Medical Practice and Bryntirion Surgery (plus Markham branch surgery).

When the Health Board receives a contract resignation, a Vacant Practice Panel meets to consider all the options available to ensure patients continue to have access to a GP Practice. This Panel includes representation from Gwent Local Medical Committee and the Citizen Voice Body Llais. A page on our website has now been set up to detail all practices that are in the process of services changes:

<https://abuhb.nhs.wales/healthcare-services/gps-dentists-etc/gps/service-changes/>

If you are affected by any service changes and have any questions that are not answered within the patient letters, please do not hesitate to contact us on 01495 241258.

A number of questions here please:

1. Can the options please be defined

Please find attached the Health Board's vacant practice policy, which includes the information requested.

2. Is there a scoring mechanism here please

Please refer to Q1.

3. Who sits on the Vacant Practice Panel and their experience please apart from those listed – is there a patient representative, elected members or Director of Social Services from the areas in question to give input

Please refer to Q1.

4. Is there an appeals process in regard decision making

Please refer to Q1.

Pleased to see there is patient engagement in regard to Deri Bargoed