

- 1. In what year did you adopt and launch the High Intensity Network and/or the Serenity Integrated Model at your trust?**

This is not used by the Health Board.

- 2. How many people in total from your launch date to 31st January 2023 – have been put under the care of the Serenity Integrated model?**

Please refer to Q1

- 3. If you haven't adopted the Serenity Integrated Model, what is the name of the model and date you have adopted that model that centres on integration between mental health services with police forces, ambulance services and A and E, for "high intensity users"/ "frequent attenders" of your services and A and E?**

The Health Board uses High Impact.

- 4. How many people have been put under the care of that model?**

From April 2018 until January 2023 the number of patients that have attended 4 times in 4 weeks who have had attendances reviewed, sift, and sorted through the service is 2,083.

The number of patients that have been individually case managed is approximately 95.