

Freedom of Information Request	FOI 21-431	9 th November 2021
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- 1) Has the Trust procured at any point a technology platform called Robotic Process Automation, also known as RPA? This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016.**

Yes, the Health Board has procured Robotic Process Automation in Finance and Informatics.

- 2) If the Trust has procured RPA, have they calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust?**

To date the total benefit value of released staff time to undertake other duties as a consequence of the suite of automations now in place is approximately the equivalent 28 wte staff.