

Freedom of Information Request	FOI 22-551	30 th November 2022
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To list the measures, timescale, resources and action plan in place following the Inspectors Report into the A and E which identified shortcomings, improvements flow of patients, and what processes, systems monitoring and evaluation will be in place by Senior Management so that patients can receive an acceptable standard of care.

Please refer to [Appendix B and C of the full report on Health Inspectorate Wales \(HIW\)](#) website. The Health Boards Patient Quality, Safety and Outcomes Committee monitors delivery of the improvement plans.