

Freedom of Information Request	FOI 21-414	20 <sup>th</sup> October 2021
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**I am hoping you can assist by sending me a copy of any feedback surveys or questionnaires you give to children (or parents of) attending your CAMH services, as well as a few brief details, such as who completes them and when, how they are distributed, and so on. Any information you can provide would be hugely useful and greatly appreciated.**

Please find attached copies of the following:

- A service wide questionnaire sent to families and young people asking what their preferred method of appointment e.g. telephone, face to face or Attend Anywhere.
- Copy of the results from a feedback survey undertaken  
iPads and boards are available at both Ty-Bryn and White Valley venues and were used to obtain feedback from service users.

The service has also:

- Sought advice via input from young people and families during development of the CAMHS website
- Conducted telephone interviews with parents/carers exploring their experience of using the service
- Focus groups have also been used to explore support needed by families following a neurodevelopmental assessment