

Freedom of Information Request	FOI 22-452	10 th October 2022
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Please could you provide the following information regarding the Trust:

1. Number of Employees

As of 31st August 2022, the Health Board had 15732 employees.

2. Number of IT Staff

As of 31st August 2022, the Health Board had 195 IT staff.

3. The name of your current IT Service Management Software and the company that supplies it

Service Point

4. Whether this this a Cloud / SaaS or On-Premise Solution

This is an all Wales contract managed by [Digital Health and Care Wales](#) (DHCW), therefore you may wish to contact them directly via the link above.

5. The number of licences and whether these are Named or Concurrent

Please refer to Q4.

6. The length of your current contract for this Software / Service

Please refer to Q4.

7. The contract expiry date, and whether you intend to change it

Please refer to Q4.

8. The Contract Review Date: (approximate date of when the organisation is planning to review this contract.):

Please refer to Q4.

9. The Annual cost of the contract

Please refer to Q4.

10. The Total cost of the contract

Please refer to Q4.

11. The person responsible for this Software / Service and their contact details (name + email + direct phone number if possible)

Please refer to Q4.

12. The lead person to contact about any future projects to review or replace this Software / Service, and their contact details (name + email + direct phone number if possible)

Please refer to Q4.

If this solution is currently on Premise, please could you also provide the following information:

13. Do you have a cloud migration strategy?

Please refer to Q4.

14. If so, is there specific budget allocated to this?

Please refer to Q4.

15. Would you be looking to move to a cloud service at the end of the current contract ?

Please refer to Q4.