

Freedom of Information Request	FOI 23-476	11 October 2023
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Your request

You requested the following:

If there is more than one provider, please split all the information including the annual average spend, number of connections, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g., EE, Telefonica, Vodafone, Three
2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract, can you please provide the estimated annual spend.
3. Number of Connections- Number of connections for each network provider. (Number of voices only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.
4. Duration of the contract- please state if the contract also includes contract extensions for each provider.
5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)
6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date. I require the contract dates of the signed agreement. If the contract is rolling, please state.
7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.
8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided, please send me their actual job title.
9. If the mobile phone contract is provided by a managed contract, please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.
 - a. Please can you provide me with the latest information- If the organisations are currently out to tender, please can you also state the approx. date of the award along with the information above.
 - b. Also, if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the contract status?
 - c. If this contract was awarded within the past three months, can you please provide me with a shortlist of suppliers that bid on the contract?

Our response

1. Our Network Providers are:

- EE
- Three (Gamma)

2. Our response for question 2 is provided in the table below:

Average Spend	EE	Three - Gamma
2020-2023	£341,613.51	£121,299.65

Please note that the above figures exclude VAT.

3. Our response for question 3 is provided in the table below:

Connection	EE	Three (Gamma)
Voice Only	767	0
Voice & Data	2,832	276
Data Only	2,014	0

Our response to questions 4 to 6 is provide in the table below:

Contract	EE	Three (Gamma)
Duration	2 Years	3 Years
Start Date	July-22	09/12/2022
End Date	July-24	08/12/2025
Rolling	No	Monthly
Extensions	1 Option	2 Options

7. We review these contracts at 6 months before it is due to cease.

8. Sarah Humphries, Head of Business Assurance. sarah.humphries@wales.nhs.uk

9. For question 9 and 9a, we do not hold this information as we do not have a managed contract.

For question 9b, our contract with Three (Gamma) is a rolling monthly agreement and cancellations are currently in progress.

For question 9c, no contracts have been awarded within the past 3 months.