

Freedom of Information Request	FOI 23-532	20 October 2023
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## Your request

You requested the following:

1. What Electronic Patients Records System do you use and when was it implemented?
2. Does the Health Board scan paper records? If yes, do you:
  - scan day forward and legacy records? Or
  - just day forward records?
3. Is above handled:
  - In house by your own scanning team?
  - Outsourced to an off-site external service provider?
  - On site by an external provider?
  - Combination of above?
4. If any of the above outsourced, please name provider(s) and details of when the contract(s) ends.
5. What route to market used to obtain these services? if yes, which one?
  - open tender
  - framework
6. Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document.
7. Finally, please advise names of any individuals involved in this process including your:
  - Medical Records Manager
  - Chief Information Officer
  - Digital Project Lead

## Our response

1. The Electronic Document Record Management system we use is provided by C-Cube Solutions and was implemented in March 2013 with integration to our Clinical Workstation.
2. Paper records are scanned for both day forward and legacy records.
3. Scanning is undertaken in-house by Health Records staff.
4. There is no outsourcing or external provider involvement.
5. Framework CCSRM 1557 Lot 2.
6. No.
7. Our response to question 7 is provided in the table below:

<b>Job Title</b>	<b>Responsible Person(s)</b>
Medical Records Manager	Cynthia Henderson, Head of Health Records/Referral & Booking
Chief Information Officer	Robin Rice, Chief Information Officer (CIO)
Digital Project Lead	John Frankish, Assistant Director Strategy, Planning and Design