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WALES

Bwrdd Iechyd Prifysgol  
Aneurin Bevan  
University Health Board

## **OUTCOME OF PROCUREMENT EXERCISE: ABERBEEG MEDICAL PRACTICE**

### FREQUENTLY ASKED QUESTIONS

#### **Q1 What does the outcome mean for me and/or my family?**

All existing patients will remain registered with Aberbeeg Medical Practice. From 1 January 2026, you will continue to access all your health care needs from the premises at The Square, Aberbeeg.

The patient telephone number will also remain unchanged, and you will continue to be able to contact your GP practice on 01495 322900, or online via [aberbeegmedicalpractice.wales.nhs.uk](http://aberbeegmedicalpractice.wales.nhs.uk)

#### **Q2 Will I still be able to see my usual GP or other Health Care Professional at Aberbeeg?**

All practice staff, both clinicians and admin/reception staff will remain at Aberbeeg Medical Centre under the new management of the partners of Cwm Calon Surgery. Staff from Cwm Calon Surgery may also begin working at Aberbeeg.

#### **Q3 Will there be any changes to how I order my monthly repeat prescription?**

The partners of Cwm Calon Surgery do not intend to make any changes to the existing arrangements. The partners wish to reassure patients that any changes to processes will be done so for the benefit of patients and in engagement with patient representatives and communicated clearly.

#### **Q4 Will there be more doctors and nurses available at Aberbeeg Medical Practice?**

The new partners have presented a clear plan to the Health Board, outlining that they intend to offer additional clinical sessions at Aberbeeg for at least 6 months whilst patients and staff undergo this transition.

#### **Q5 Will my current medical care or treatment be disrupted?**

No. All patient care will continue and the new partners are dedicated to ensure delivery of excellent patient care.

**Q6 What if I do not wish to remain registered at Aberbeeg Medical Practice? How do I register with an alternative provider if I choose to?**

You can choose to register with an alternative neighbouring practice if you wish to do so, and providing you reside within the boundary of that practice.

Abertillery Group Practice, Cwm Calon Surgery, Cwm Health Centre and North Celynen Practice provide GP services to patients residing in the Aberbeeg and surrounding areas, however exact boundaries will need to be confirmed when requesting registration at the practice.

Abertillery Group Practice	01495 361636
Cwm Calon Surgery	01495 533533
Cwm Health Centre	01495 370209
North Celynen Practice	01496 246531

You can contact the practice of your choice directly and request to register with them, and they will be able to support you through the registration process. Alternatively, a member of the Primary Care Contracting Team can support you with this, if preferred, by telephoning 01495 241254 or 241258.

**Q7 Can I find out more about the GP Partners at Cwm Calon Surgery?**

Further information about the partners and practice team at Cwm Calon can be found here:

[Welcome to Cwm Calon Surgery - Cwm Calon Surgery](#)

**Q8 Can I do anything to help?**

General advice for anyone thinking about making an appointment with the practice would be to consider:

- Do I need to see a doctor, or could I request a different member of the healthcare team, e.g. practice nurse, advanced practitioner etc?
- Could I visit a pharmacy instead of the practice?
- Did you know about the Community Pharmacy Common Ailment Scheme?

A community pharmacy common ailment service is a scheme for patients who are able to consult a participating community pharmacy, rather than their GP, for a **defined list** of common ailments which may not require being seen by a nurse or doctor. The pharmacist will supply medication from an agreed formulary, give advice or refer the patient to the GP if necessary. **Medicines are supplied free of charge.**