

## **Bevan Health and Wellbeing Centre – Frequently Asked Questions**

### **Which GP Practices will be moving into The Bevan Health & Wellbeing Centre?**

Tredegear Health Centre and Glan-yr-Afon Surgery will be moving into the new centre on 22<sup>nd</sup> January 2024.

### **Will my GP Practice change name?**

Tredegear Health Centre are changing their name to Tredegear Medical Centre; however, Glan-yr-Afon Surgery will remain the same name. There will be no change to practice staff who will relocate into the new building.

### **Do I need to do anything when I am notified that the surgery I am registered at, Tredegear Health Centre or Glan-yr-Afon Surgery, is relocating to the Bevan Health and Wellbeing Centre?**

No. You do not need to do anything.

You will continue to receive care at the existing Tredegear Health Centre and Glan-yr-Afon Surgery premises until they relocate to the new Bevan Health and Wellbeing Centre.

### **Will my GP still have access to my medical records?**

Yes, all patient records are electronic and will be available to staff working from the new Bevan Health and Wellbeing Centre.

### **Where will I be able to park?**

The car park for The Bevan Health & Wellbeing Centre is the final phase of the development. To help accommodate parking when the centre first opens, we are moving services into the centre on a phased approach. We have an agreement with the local rugby club (NP22 3NN) a few minutes down the road where patients and staff can park where required. Please allow additional time to arrive for your appointment to walk to the Health & Wellbeing Centre when required.

### **What services will be available?**

The Health & Wellbeing Centre will house two existing GP Practices working independently; Tredegear Health Centre and Glan-yr-Afon Surgery. The centre will bring a range of services for patients together in one place, including General Medical Services, Community Pharmacy and

Community Dentistry, Community Services, Social Care and Third Sector Partners. This development is a fundamental element of the clinical futures model within the Blaenau Gwent Borough, helping the Health Board deliver a wide range of services closer to home for the local community.

**Will we have to re-register once the GP Practice has moved into the new building?**

If you are already a patient of Tredegar Health Centre or Glan-yr-Afon, you will automatically be transferred to the new building once it is opened.

**Are the two GP Practices joining as one?**

No, both Tredegar Health Centre and Glan-yr-Afon will continue to run independently, they are just moving to the new Health Centre to be co-located.

**Will there be a pharmacy in the new building?**

Yes, the existing pharmacy in Tredegar Health Centre is relocating into the new building.

**What is the address of the new building?**

The address for The Bevan Health & Wellbeing Centre is Park Row, Tredegar, NP22 3NG.

**What do I need to do if I want to register with a new GP practice?**

You can register with the GP practice of your choice, providing you are currently residing in their practice boundary.

When you are registered with your new GP practice and have been added to the practice patient list, your medical records will automatically be transferred to your new GP practice.

**I use My Health Online – What should I do?**

The NHS Wales App will replace My Health Online before the 31<sup>st</sup> of December 2023. To ensure continuity of services download the App today and register your interest. You will be notified when your practice is live in the App.

Find out more: [NHS Wales App sign up](#)

Additional support: [NHS login - NHS Wales App](#)