

16 June 2025

Dear Patient,

Application from North Celynen Practice to close their branch surgery premises in Ashfield Road, Newbridge

The Health Board has received an application from North Celynen Practice to close their branch surgery premises at Ashfield Road, Newbridge.

If the request to close the Newbridge branch surgery is supported, this would mean that all patients will then need to access the GP services provided at the main site in Crumlin which would remain open. Alternatively, patients can choose to register with an alternate neighbouring practice, providing they reside within the boundary of that practice.

The Health Board must consider this application and does this in conjunction with Llais, Gwent Region, and the Gwent Local Medical Committee.

As part of this process, we are keen that patients using the Newbridge branch surgery have the opportunity to inform us of their views, therefore, we are undertaking a period of engagement with patients aged 16 years old and over.

I would be grateful if you could complete the online questionnaire by Friday 1 August 2025.

You can access the questionnaire online using the QR code below, to open the website:

- Open your mobile phones camera
- Aim at the QR code, you may need to select "open in browser" to access
- Alternatively, there are QR scanners available in the App or Play Stores.

Bwrdd Iechyd Prifysgol Aneurin Bevan
Is-adran Gofal Sylfaenol a Gwasanaethau Cymunedol
Ty Llanarth
Uned 1, Porth Trecelyn
Stryd y Bont
TRECELYN
NP11 5GH
Ffon: 01495 241200



Aneurin Bevan University Health Board
Primary Care and Community Services Division
Llanarth House
Unit 1, Newbridge Gateway
Bridge Street
NEWBRIDGE
NP11 5GH
Tel: 01495 241200

Newbridge Branch Closure
Application Patient Engagement
Questionnaire



If you encounter any difficulties scanning the QR code, you can access the questionnaire by typing or copy and paste the below address in your web browser: <https://forms.office.com/e/Y3TJfHsAjY>

If you have any issues accessing the online questionnaire, please ask a friend or relative to help you to access the website using yours or their Smartphone or Computer.

If there is no one available to assist you with this, then please contact a member of the Primary Care Contracting Team on 01495 241254. They will support you to complete the questionnaire over the telephone or they can send out a paper version to your home if you prefer or email you a link to the questionnaire if you provide your email address.

You do not need to give your name or address for the questionnaire, although we would appreciate if you could state your postcode. The questionnaire is available in English or Welsh and there is an “immersive reader” option for people who require other reading formats.

Additionally, drop-in sessions will be held at Ashfield Road Surgery on the dates listed below where Health Board staff and practice staff will be available to discuss how the proposed branch surgery closure may affect you.

- Tuesday 17 June 2025 at 4-6pm
- Monday 7 July 2025 at 12-2pm

Alternatively, you can contact Llais, who will be working closely with us throughout this process, to express your views: 01633 838516.

Should you have any questions in relation to this please do not hesitate to contact a member of the Primary Care team on 01495 241254.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Lloyd Hambridge', written over a white background.

Lloyd Hambridge
Divisional Director of Primary Care, Community Services and
Complex and Long-Term Care
Aneurin Bevan University Health Board