



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Aneurin Bevan  
University Health Board

28 March 2023

Dear Patient

**Re: Application from Meddygfa Cwm Rhymni to close their branch surgery premises in Deri, Bargoed**

The Health Board has received an application from Meddygfa Cwm Rhymni to close their branch surgery premises at Riverside Walk, Deri, Bargoed.

If the request to close the Deri branch surgery is supported, this would mean that patients will then need to access the GP services provided at either the main site in Rhymney and/or the branch surgery in New Tredegar, both of which would remain open. Alternatively, patients can choose to register with an alternate neighbouring practice, providing they reside within the boundary of that practice.

The Health Board must consider this application and does this in conjunction with Aneurin Bevan Community Health Council and Gwent Local Medical Committee.

As part of this process, we are keen that patients using the Deri branch surgery have the opportunity to inform us of their views, therefore, we are undertaking a period of patient engagement with patients aged 16 years old and over.

The purpose of the patient engagement is to understand your views relating to how much you have used the branch surgery in Deri to see the GP and/or Nurse, and any issues you would have in attending the main surgery at Rhymney and/or the branch surgery in New Tredegar.

**I would be very grateful if you could complete the online questionnaire by 22<sup>nd</sup> May 2023.**

You can access the questionnaire online using the QR code overleaf, to open the website, simply:

- Open your mobile phones camera

Bwrdd Iechyd Prifysgol Aneurin Bevan  
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Bwrdd Iechyd Aneurin Bevan yw enw gweithredol Bwrdd Iechyd Lleol Aneurin Bevan  
Aneurin Bevan Health Board is the operational name of Aneurin Bevan Local Health Board

- Aim at the QR code, you may need to select “open in browser” to access
- Alternatively, there are QR scanners available in the App or Play Stores.

This is the QR code for scanning with phone



If you encounter any difficulties scanning the QR code, you can access the questionnaire by typing or copy and paste the below address in your web browser:

<https://forms.office.com/e/1KzFmg1b0J>

If you have any issues accessing the online questionnaire, please ask a friend or relative to help you to access the website using yours or their Smartphone or Computer.

If there is no one available to assist you with this, then please contact a member of the Primary Care Team on 01495 241246 / 241282 / 241293 / 241258. They will support you to complete the questionnaire over the telephone or they can send out a paper version to your home if you prefer. We can also email you a link to the questionnaire if you provide your email address to a member of the Primary Care Team.

You do not need to give your name or address for the questionnaire, although we would appreciate if you could state your postcode. The questionnaire is available in English or Welsh and there is an “immersive reader” option for people who require other reading formats.

Alternatively, you can contact Aneurin Bevan Community Health Council, who we will be working closely with us throughout this process, to express your views – Telephone: 01633 838516.

Should you have any questions in relation to this please do not hesitate to contact a member of the Primary Care team on 01495 241246 / 241282 / 241293 / 241258.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Melanie Laidler", is written over a light grey rectangular background.

**Melanie Laidler**  
**General Manager / Interim Divisional Director**