



Aneurin Bevan University Health Board

# Pharmaceutical Needs Assessment

(Final version to be published in October 2021)

Summary Document &  
Survey for Consultation

This document is available in Welsh/  
Mae'r ddogfen hon ar gael yn Gymraeg





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# Pharmaceutical needs assessment



- Every five years we have to look at pharmacy and dispensing services in our area.



- This is called a pharmaceutical needs assessment.



We are looking at:

- What pharmaceutical services we have and where they are;
- What pharmaceutical services we might need in the future to meet the health needs of the local population; and





- What new pharmacies or GP dispensing practices we need.

### **What do you think?**



- We want to know what you think about these plans.



- Please read through this document and then us your views by answering the questions on page 19.



- We need to know your answers by Saturday 31 July 2021.

# Pharmaceutical services

These are services that you use at a pharmacy or sometimes at your doctor's surgery if you live in Monmouthshire.



These are the services that you can get from your local pharmacy:



- Giving you medicines that your doctor thinks you need.



- Selling you medicines.



- Giving you advice about how to keep healthy



- Getting rid of old medicines.



- Helping you to go to the right health service for you.



- Helping you with advice and medicines to deal with common, not very serious, illness like coughs, colds, earache and an upset tummy.

**Some pharmacies also provide other services for people:**



- Help with emergency contraception.



- Help people who are addicted to drugs.



- Help you to stop smoking



- Help you stop getting flu by giving you a flu jab.



- Give you with advice and free treatment on common illnesses.



- Talk to you about all the medicines you take and answer any questions you may have about them or why you have to take them.

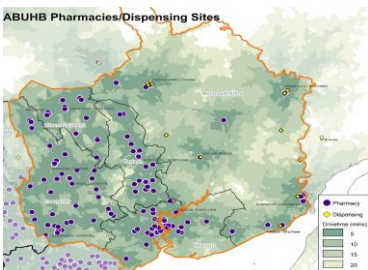


## Doctors' services



- If you live in Monmouthshire you may get your medicines from your doctor's surgery and not a pharmacy.
- We are looking at this service too.

## Pharmacies and Dispensing GPs in Gwent



- There are 131 pharmacies in Gwent and 13 doctors' surgeries who give medicines to some of their patients.

### Pharmacies in Gwent:



- Pharmacies must be open for 40 hours every week. Sometimes they are open for longer.
- You can go to them during the week.
- You can also go to some pharmacies on a Saturday morning
- Some pharmacies open all day on Saturdays and Sundays.



- If you want to know when a pharmacy is open you can find out on our website:

<https://abuhb.nhs.wales/>





- If you live in Monmouthshire and your doctor gives you your medicine then you can only go there during the week.



- Pharmacies give people lots of medicines. Last year they gave people over 16 million medicines.



- All of the pharmacies have a room where you can talk to the pharmacist privately.



- Most people can drive or walk to a pharmacy within 20 minutes.

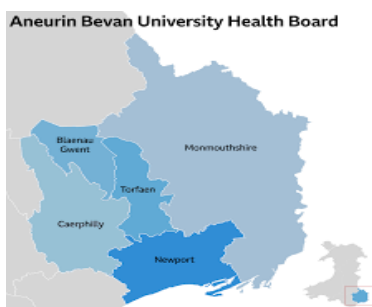


- But if you in the countryside it may take you more than 20 minutes.



- 105 pharmacies will bring your medicines to your home.

## About Aneurin Bevan University Health Board



- We cover Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen Councils and we make sure that if you are ill you can see someone to help you get better. This could be your doctor, a pharmacist, a dentist or someone at the hospital.



- About 595,000 people live in our area



- About one in every five people are over 64 years old.



- Nearly everyone living in our area is white and British. Only a very small number say they are not white.



- On average we expect men to live to about 78 years old and women until they are 82 years old.



- Nearly everyone in our area speaks English.
- One in seven people has skills in Welsh.

## Lifestyles



- About one in every five people smoke.



- About one in every five adults drinks more than they should each week.



- About one in every two adults is overweight or obese. This is much worse than the average for Wales.



- One in every four people has mental health problems or illness at some time in their life.

## **Illness**



- The number of people with diabetes is roughly the same as the average for Wales.



- People in our area die from heart problems, cancer or lung problems.

# What people have told us about our pharmacies?

We asked people what they thought about our pharmacies. They told us:



- Most people use a pharmacy



- Most people visit a pharmacy once a month.



- Most people go to a pharmacy to collect their medicines, or to collect them for someone else.



- People also go to a pharmacy to buy medicines or to ask for advice.
- Most people felt able to talk to their pharmacist in private.



- Most people use the same pharmacy because it is close to their home or their doctor's surgery.



- Most people use a car to get to a pharmacy.
- Those people who said they find it difficult to get to a pharmacy is because the car parking isn't very good.



- Most people know about the other services that pharmacies offer, like flu vaccinations.



# What we think we need

We would like more pharmacies to help people:



- who want to stop smoking,



- who want emergency contraception, and



- who would like a flu jab.



- We would like new pharmacies where lots of new houses are to be built in Newport and Mamhilad near Pontypool.



## What do you think?



Q1. Has the reason for the pharmaceutical needs assessment been explained?

Please tick one box:



Yes

☐

No

☐

Don't know

☐

Q2. Do you think the report is right about pharmaceutical services within your area?

Please tick one box:



Yes

☐

No

☐

Don't know

☐

If no, please let us know which services you would like:



Q3. Do you think the report is right about what pharmacy services we have right now?

Please tick one box:



Yes ☐

No ☐

Don't know ☐

If No, please let us know what they are:





Q4. Do you think that the report is right about what pharmacy services we need in the future?

Please tick one box:



Yes ☐



No ☐



Don't know ☐

If No, please say why:





Q5. Do you think the report reflect the health needs of your area's population?

Please tick a box:



Yes

☐

No

☐

Don't know

☐

If no, please let us know why and which area your comment refers to:



## About you

Q6. Are you answering these questions as.....

Please tick one box



A member of the public? ☐

A carer? ☐

A pharmacist? ☐

A GP? ☐

A health professional? ☐

A councillor? ☐

A worker at the Council? ☐

A worker from another organisation? ☐

Please state the name of the organisation:



## Equalities monitoring section

**Only complete this section if you are a member of the public or a patient.**

**Please do not** complete this section if you are responding on behalf of a community pharmacy, dispensing appliance contractor, GP or dispensing practice or any other organisation.

In order to monitor the effectiveness of our Equality Policy and practice, and to ensure our services are delivered in a way that is fair to all and free from bias, we would appreciate your co-operation in providing, on an entirely voluntary basis, the information as requested below. The information is confidential and anonymous, and will be used solely for statistical monitoring purposes and to improve our services. It is separated from any correspondence received from you and will be securely destroyed after we have captured the information.



### **Q7. What is your preferred language?**

Please tick one box:

English

☐

Welsh

☐

Prefer not to say ☐

Other: ☐

If other, please  
state: \_\_\_\_\_



### Q8. How old are you?

Please tick one box:

- |              |                          |
|--------------|--------------------------|
| 0-15 years   | <input type="checkbox"/> |
| 16-24 years  | <input type="checkbox"/> |
| 25-34 years  | <input type="checkbox"/> |
| 35-44 years  | <input type="checkbox"/> |
| 45-54 years  | <input type="checkbox"/> |
| 55-64 years  | <input type="checkbox"/> |
| 65-74 years  | <input type="checkbox"/> |
| 75 and above | <input type="checkbox"/> |



### Q9. Are you....

Please tick one box:

- |                   |                          |
|-------------------|--------------------------|
| Male              | <input type="checkbox"/> |
| Female            | <input type="checkbox"/> |
| Other             | <input type="checkbox"/> |
| Prefer not to say | <input type="checkbox"/> |



## Q10. What is your ethnic group?

Please tick one box:

### White:

British ☐ Welsh ☐

English ☐ Northern Irish ☐

Scottish ☐

Irish Gypsy or Irish Traveller ☐

Other ☐

### Mixed/Mixed British:

White and Black Caribbean ☐

White and Black African ☐

White and Asian ☐

Any other mixed background ☐

### Asian/Asian British:

Indian ☐ Bangladeshi ☐

Pakistani ☐ Chinese ☐

Asian other ☐

### Black/Black British:

Caribbean ☐ African ☐

Any other Black Background ☐





**Any other Ethnic Group:**

Arab ☐

Prefer not to say ☐

Other (state if required) ☐

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**Q11. Are you...**

Please tick one box:

Heterosexual/Straight- attracted to  
people of the opposite sex ☐

Bisexual-attracted to both men  
and women ☐

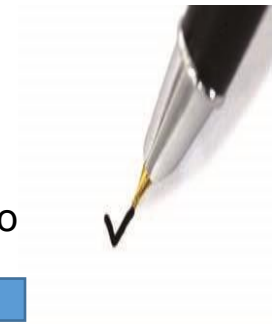
Gay Women or Lesbian-women who  
are attracted to women ☐

Gay Man-men who are attracted to men ☐

Other (state if desired) ☐

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Prefer not to say ☐



**Q12. Are you.....**

Please tick one box:



Are you married or  
in a same-sex civil partnership?

☐

Single

☐

Other

☐

Prefer not to say

☐

### Q13. What is your religion or belief?

Please tick one box:

Christain ☐ No regligion ☐

Buddhist ☐ Muslim ☐

Jewish ☐ Hindu ☐

Sikh ☐ Atheist ☐

Other ☐ Prefer not to say ☐

If other please state \_\_\_\_\_



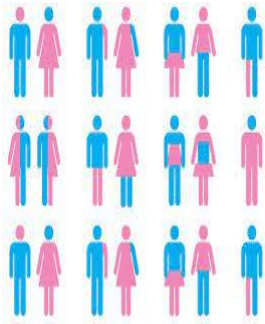
### Q14. Do you have a disability?

Please tick one box:

Yes ☐ No ☐

Prefer not to say ☐





**Q15. Has your gender identity change from birth?**

Please tick one box:

Yes ☐ No ☐ Prefer not to say ☐



**Q16. Do you look after someone who has...**

Please tick one box:

Long term physical or mental ill-  
health/disability;  
or problems related to old age ☐

Prefer not to say ☐

No ☐



In submitting this form, I hereby acknowledge and give explicit consent to Aneurin Bevan University Health Board and Primary Care Commissioning Community Interest Company to use my personal data, including all sensitive equality data (e.g. sexual orientation/gender reassignment) freely provided by me for the purposes of lawfully monitoring and reporting to comply with equality legislation.

**Thank you**



**Thank you for completing this survey.**

Please return the completed questionnaire by 31 July 2021 to [ABB.PharmacyServices@wales.nhs.uk](mailto:ABB.PharmacyServices@wales.nhs.uk). If you require further information please call 01495 241260.