

Redirection to Alternative Healthcare Services

You have been assessed in this unit by an experienced registered nurse. Following this triage assessment, it has been decided that your illness/injury would be best managed in an alternative healthcare setting. The following service would be more appropriate to meet your assessment and treatment needs.

	Please tick
Minor Injury Unit (MIU) (See overleaf for more information)	
<ul style="list-style-type: none"> • Nevill Hall Hospital (NHH MIU) (Open 24hrs 7days a week) 	
<ul style="list-style-type: none"> • Royal Gwent Hospital (RGH MIU) (Open 24hrs 7days a week) 	
<ul style="list-style-type: none"> • Ysbyty Ystrad Fawr (YYF MIU) (Open 7:00 – 22:00) 	
<ul style="list-style-type: none"> • Ysbyty Aneurin Bevan (YAB MIU) (Open 9:00 – 19:00 Mon-Fri – excluding bank holidays) 	
Own GP	
Urgent Primary Care Centre (UPCC) (Contact with this service has been made for you, please wait for a telephone call back from the UPCC before presenting - please keep your phone switched on)	
GP Out of Hours (Contact with this service has been made for you, please wait for a telephone call back from GP OOHs before presenting – please keep your phone switched on)	
Pharmacy	
Optician	
Dentist Dental Emergency Help line: 0845 602 0252	

Self-care	
Other (please state)	

If you've been directed to a Minor Injuries Unit (MIU) or Urgent Primary Care Centre (UPCC)/GP out of hours, in most cases, investigation and treatment of your condition or injury will be completed there. If specialist treatment is needed, the MIU clinician/GP will access the appropriate referral pathway. On rare occasions, you may be asked to return to GUH to be seen by the specialist on the same day. Travelling between sites will not delay your treatment.

If in future, you are unsure about which service will best manage your urgent illness or injury then please call 111.

Thank you for co-operation

**This document is available in Welsh/
Mae'r ddogfen hon ar gael yn Gymraeg**