

Macmillan Head & Neck Specialist Nurse

**A Specialist Nursing Service for
Patients with Head and Neck Cancers**

Key Worker.....

What is the role of the Macmillan Head and Neck Specialist Nurse?

- To act as the KEY WORKER for patients newly diagnosed with head and neck cancer
- To provide information and support to patients with head and neck cancer and to their relatives and careers.
- To provide physical, psychosocial and emotional support from diagnosis throughout their cancer journey.
- To act as a point of contact for patients relatives and health care professionals.
- To act as a link between community and hospital care. Also acts as a link within the large frame of professionals involved in the care of head and neck cancer patients.
- To provide ongoing specialist support and advice to patients and relatives through consultations in clinics, on the ward and if necessary at home.
- To contact and support other health care professionals involved in the care of patients with head and neck cancers.
- To ensure a high standard of care is provided and maintained for all patients diagnosed with a head and neck cancer.

Who can be referred to the Macmillan Head and Neck Specialist Nurse?

- Any patient with a head and neck cancer who is referred to consultants within the Aneurin Bevan Board.

Who can refer to the Macmillan Head and Neck Specialist Nurse?

- Patients and relatives may still refer with the consent of the patients GP or Consultant.
- Referrals will also be accepted from Doctors, Nurses and other healthcare professionals in the hospital or community setting with the consent of the clinician in charge of the patients care.

How do I contact the Macmillan Head and Neck Specialist Nurse?

The CNS service is available Monday to Friday 8am – 5pm

Direct Telephone:- 01633 – 238520 (voicemail available)

Telephone:- 01633 – 234234, ask the switchboard operator to bleep 1030 (during working hours see above) or connect to mobile phone.

Email at:- jane.cox2@wales.nhs.uk

Or write at:-

Jane Cox and Gemma O'Driscoll
ENT Outpatients Department
'E' Block, Royal Gwent Hospital
Cardiff Road
Newport NP20 2UB