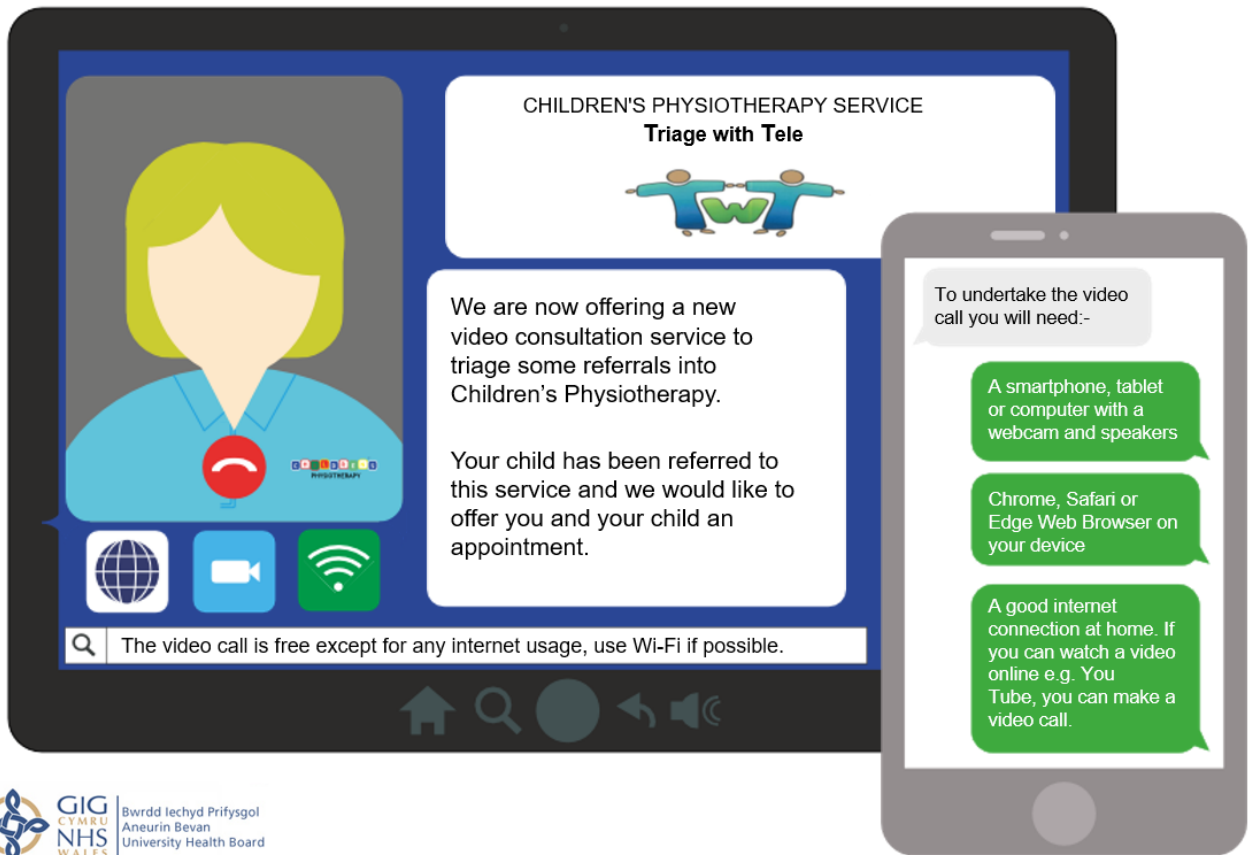


**Information for
Parents/Carers**

Triage with Tele Service

Physiotherapy Service



Your child has been referred to the Children's Physiotherapy Service within Aneurin Bevan University Health Board.

We would like to offer you and your child a Triage Video call with a Children's Physiotherapist. This brief video call will allow the physiotherapist to chat with you about the concerns regarding your child's physical difficulties soon after we receive the referral. At this video call we will be able to see your child and briefly observe what is of concern in your own home environment.

The video call will allow the physiotherapist to see if your child requires a full physiotherapy assessment, as not all children referred to physiotherapy need treatment.

At this video call the physiotherapist may give you advice / reassurance, refer onto another more appropriate service or signpost you to local services that would meet your child's needs. In many cases a further physiotherapy assessment may not be required and your child will be discharged from the service. The physiotherapist will discuss this with you at time of the call.

However at the triage video call the physiotherapist may feel your child needs a fuller physiotherapy assessment, if that is the case your child will return to the waiting list to await an appointment.

Please Note that if your child needs to stay on the waiting list, they will return to the waiting list from the date we received the referral and not from the date of the video call. Having this initial video Triage call will not affect their place on the waiting list, and at this call we can give initial advice/activities to undertake prior to the full assessment which will be beneficial for your child's progress.

At the video call you may find it easier to have two adults present, one to film and the other one to help your child do activities/movements we will need to observe. However don't worry if you are on your own we are still able to do the video call.

**This document is available in Welsh / Mae'r ddogfen hon ar gael yn
Gymraeg**