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Staff Newsletter



ISSUE 27 27th April 2022



Message from Glyn Jones, Interim Chief Executive

Shwmae pawb / hello all and welcome to this week's newsletter. It was a busy Easter Holiday and lovely to see some warmer weather. I hope those of you had had time off managed to relax and enjoy ourselves. Thank you to those who worked and as always provided outstanding care for our patients.

We have this week launched the 6th Employee Wellbeing Survey. I would like to take this opportunity to encourage you all to take a few minutes of your time to take part in this survey. The answers collected during this and previous surveys help us, as a Health Board, to focus on areas to support you and your wellbeing.

I also hope you are enjoying our newly launched intranet AB pulse. It is fantastic to have a modern and interactive staff site, where our staff can now access it from home and through personal devices, not just through Health Board IT.

Take care,

Glyn

Positive Changes to Improve Wellbeing

Your wellbeing is very high on the Health Board's agenda, with Employee Experience and Wellbeing a key priority in our 2022-25 People Plan. We see Employee Wellbeing as not

only the responsibility of the individual, but a shared responsibility between the organisation and employee.

Last week, you received the results of our fifth Employee Wellbeing Survey. These surveys are some of the best tools we have, to understand how staff across the organisation are feeling, and their responses help to inform key decisions around how we can better support you and your wellbeing.

Since the introduction of our surveys, we've seen a significant increase in the number of staff and managers seeking help from our wellbeing service, which is very much a positive change. This increased demand has also allowed us to secure funding for additional Employee Wellbeing Clinicians, to meet the needs of our staff. With a greater awareness of the complexity of the challenges we face, the future development of the organisation's Wellbeing Centre of Excellence will serve as a fantastic resource to support all staff members.



The surveys have also allowed us to gain a more comprehensive understanding of the lasting impact of the Covid-19 Pandemic on our staff, with the feedback helping us uncover the less visible, but fundamental, impacts of the pandemic, such as motivation, engagement, morale, and burnout. In many cases, the survey data has given managers the intelligence and understanding to better support the needs of their staff, as well as influencing how any subsequent redeployment was carried out.

Our sixth employee well-being survey is now open, and we would really welcome your feedback. You can complete the survey here:
<https://www.smartsurvey.co.uk/s/ABUHBwellbeing/>



Emergency Care Developments

In response to the unprecedented demand upon emergency care, and in line with Welsh Government's 'Six goals for urgent and emergency care,' we are implementing a Same Day Emergency Care (SDEC) service at The Grange University Hospital (GUH). This key project is being funded by Welsh Government.



A purpose built SDEC unit is currently under construction and is expected to be complete at the end of July 2022. The unit is located on the Assessment Floor of GUH alongside ED, MAU, SAU and radiology and will comprise of 5 assessment trollies, 5 assessment chairs, 4 assessment rooms, 2 procedure bays and 2 stabilisation bays. A large, seated waiting area will also be included.

This is an integrated unit, with medical and surgical SDEC services sharing facilities, nursing and administrative staff, ensuring that where necessary, patients can receive timely input from both medical and surgical teams. SDEC will initially operate on a Monday to Friday basis.

SDEC is a further enhancement of emergency care services at the Grange, and it is anticipated that appropriate patients will receive timely care without hospital admission and as a result alleviate some of the pressures on the Emergency Department, MAU and SAU.

Finally, a note of thanks to the many staff that have enabled this development to happen and who continue to provide expert input to the project.



Mynydd Mawr Memorial Garden Opens

Over the Easter weekend, we were very proud to officially open our new and improved remembrance garden at Nevill Hall Hospital.

The new Mynydd Mawr Memorial Garden offers a larger space for those paying tribute to babies and loved ones that have sadly passed away, while its old home will make way for our new Satellite Radiotherapy Centre. The opening ceremony was led by

Interim Chief Executive, Glyn Jones, and included readings by Health Board Chaplains and music by Usk Brass Band.

As well as featuring all the existing sentimental pieces from the original site, the new garden also includes a memorial bench and tree in honour of one of our colleagues, Sian Kenvyn, who sadly passed away due to Covid-19. In his tribute to her, Glyn said: "Our thoughts remain with her beloved family, and we hope that the garden brings them and her colleagues some comfort as they remember and honour her. This garden serves as a reminder that the loved ones who are sadly no longer with us are always in our thoughts and our hearts."



Thank you to all those involved in the project's development and to those who attended the ceremony today, as well as to Usk Brass Band and League of friends, who supported the event.

ICT Service Desk Team win award for outstanding achievements



Congratulations to our ICT Service Desk Team, who were presented with a trophy from Paul Rodriguez, Chairman of the Service Desk Institute (SDI), for their fantastic results in the recent Service Desk Institute Audit.

Over the last two years, the team have had to adapt and change to the way they carried out services due to the pandemic. This has enabled the team to reconsider how they could operate within the organisation.

Stephen Crandon, Head of Informatics Service Management, said: "As a team, a department and even as an organisation, we have completely transformed. I think the pandemic – as awful as it was to live through – generated a lot of positive opportunities."

Find out more about this fantastic achievement here: [ICT Service Desk Team win award for outstanding achievements \(sharepoint.com\)](#)

Staff Flu Programme Staff Insights Survey

2021/22 Staff Flu provision has been an extremely challenging time for all staff. ABUHB had provision for 100% of staff but due to COVID it impacted both the ability to provide the vaccine and the attitudes towards the vaccine.

The single best way to protect against catching or spreading flu is with annual flu vaccination. Protecting yourself, loved ones and patients in turn. Symptoms vary and range from having no symptoms to serious illness that needs hospital treatment. Some people can develop serious complications from flu and every year people die because of flu. Most serious illness is seen in very young babies, pregnant women, older people and those with long term health conditions.

The Staff Flu Programme wants to capture what you think! We want to know what we could have done differently! We want to know how YOU want the vaccine delivered!

This data will help us shape planning for 2022/23 season how best to design the service in a more informed way.

Take the survey and help us, help you: <https://forms.office.com/r/gWyy4eizf2>

The NHS Wales e-Library are looking for Volunteers!

Do you work in acute care (including community inpatient) in any of the following roles?

1. Foundation Year 1 & 2 doctors working in secondary care
2. Specialty trainee doctors working in secondary care
3. Associate Specialists working in secondary care
4. Consultants including trainers working in secondary care
5. Nurses working in secondary care
6. Nurse practitioners working in secondary care

We need you!

What's happening?

We are looking for volunteers from the above roles who can take part in an evaluation of BMJ Best Practice Comorbidities

When is it happening?

Between 25th April and 17th June 2022

Why are we doing this?

The evaluation will help to support the NHS Wales e-Library's Service Board in their decision-making process choosing either:

- To upgrade the current BMJ Best Practice Subscription to include the Comorbidities Manager from January 2023
- To maintain the current BMJ Best Practice Subscription until the lifespan of the current contract ends in December 2023

How do I get involved?

If you would like to take part in this evaluation, please complete the [NHS Wales Participant Registration and Declaration of Interest Form](#)

If you have any ideas for this fortnightly newsletter, please send an e-mail to ABB.CommsAndEngagement@wales.nhs.uk



Aneurin Bevan University Health Board



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