

Information for Patients

Ward B 7

Royal Gwent Hospital

About Ward B 7

We are a transforming care ward. We aim to care for our patients in a calm, efficient and professional environment, with effective and open communication ensuring high standards for patients, relatives, carers, and all staff....

We hope the following information is helpful during your stay.

Please feel free to approach any member of staff, if we can help in any other way.

Visiting times

We welcome your visitors. Please limit visitors to no more than two at a time. The visiting times are:-

Monday – Friday
3.00pm until 5.00pm then 7.00pm – 8.00pm

Saturday & Sunday
3.00pm until 5.00pm then 7.00pm – 8.00pm

For visits outside of these times please contact the nurse in charge.

Quiet Times

As part of our transforming care and to allow patients to rest we have **Quiet times – Daily 13.30 till 15.00**

The ward is closed to visitors unless a prior arrangement has been made with nurse in charge.

Quiet time ensures the ward environment is conducive for patients to rest and recuperate. It also gives nurses the opportunity to catch up with essential tasks and minimises interruptions to nurses ensuring increased direct patient care.

Protected Meal times

This means only staff members are allowed on the ward while meals are being served. This is to allow undisturbed dining for our patients. However, relatives of patients who need assistance with meals are welcome to help. (Please see nurse in charge)

Contact Numbers:

B7 West Tel. No:- 01633 - 234579

B7 East Tel. No:- 01633 - 238722

Where possible when making patient enquiries, please can phone calls be made between 11.00am till 12.00noon by one family member, who will then pass on the information to other relatives/family members. This will minimise interruptions to nurses ensuring increased patient direct care.

If you wish to speak to medical team at any time, please contact appropriate consultant secretary to arrange this.

If you have any concerns regarding ward B7 please speak directly to nurse in charge.

Senior Nursing Staff

Paquita Sanges/ Senior Nurse Gynaecology

Mrs Sandra Hereford/ Ward Sister B7

Mrs Sue Slade Helmich/ Ward Sister B7